



# RCAW

Respite Care Association  
of Wisconsin

September 14, 2021

# Survey Results of Wisconsin Tribes



# About The Survey

In August 2021, RCAF issued a survey of RCAF to improve its outreach and engagement with the 11 recognized Tribes in Wisconsin.

Our goal is to create partnerships with agencies that provide services to tribal communities and individuals from tribal communities who provide care for their loved ones (family caregivers & care receivers).

We sought feedback regarding culturally appropriate ways to enhance our outreach. The survey was conducted between August 12, 2021, to September 03, 2021.

The following are the survey results.





## Survey Summary

The overwhelming majority of respondents were not affiliated with a tribe nor an Indigenous person of America. Most are professionals who serve them. (N=19)

### **The top 3 identified barriers to Tribes receiving respite care are:**

- Lack of Respite Care Workers/Providers
- Resources/programs are not culturally responsive to the unique needs of non-white families/discrimination.
- Lack of information or awareness about funding resources for respite care or long-term care resources.

### **How can RCAW adjust its marketing materials to be more culturally appropriate for Tribes in Wisconsin?**

- Adjust marketing materials to be more representative of tribal culture, language, and visual representation
- Engage with Tribal Elders/Leaders

### **How can RCAW assist in breaking down these barriers while remaining culturally appropriate?**

- Build relationships
- Cultural Training
- Funding Resources
- Outreach/Education
- Recruit/Train

# Survey Details

**Q: How can RCAF assist in breaking down these barriers while remaining culturally appropriate?**

## **Build Relationships**

- Build relationships with key people or groups (i.e., Tribal Aging and Disability Resource Specialists) in each tribe to provide information on resources and funding available for respite care.
- Partner with trusted community-based agencies to share accurate, culturally relevant information.
- Meet with indigenous tribes, ask questions, and inquire about their needs.
- Set up an agreement with interested Tribal Aging Units to get respite care through their offices.
- Provide resources on building relationships between related service departments – to provide holistic care to an elder.

## **Cultural Training**

- Training is needed for homes to know what they should be sensitive to when caring for Native Americans.
- Understand the culture, have respite providers who are Native provide respite to other Natives.
- Before an outside caregiver goes into a tribal elder's home, maybe some information (short video/brochures) on tribal cultural beliefs.
- Work with Aging Directors in each tribe to develop a culturally sensitive approach that encompasses tribal traditions.

## **System Navigation**

- Inform/educate on finding funding and resources to provide direct services to those in need of respite care services.

## **Outreach/Education**

- Be present. Go to the reservations for health fairs or other popular events held on the reservations.
- Provide conversations between agencies/listening sessions to understand clients' needs and services that agencies can provide.
- Gain knowledge from the community and ask the elders about the old ways also, how to bring them into the cultural awareness.

# Survey Details Continued

## **Recruit/Train**

- Work collaboratively to identify respite care workers in our area.
  - Outreach within tribal communities to recruit and train respite providers
  - Work with tribal human resources to come up with positions for caregivers within the tribe.
  - Help start a program within each tribal community or help recruit and train members of the community.
  - Help people who have records from years ago to provide care for individuals and family members who need help.
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## **Q: How can RCAF adjust our marketing materials to be more culturally appropriate for Tribes of Wisconsin?**

### **Adjust Marketing Materials**

- Format brochures so that photos can be customized to represent individual target groups
- Ensure that indigenous people are equally represented in marketing materials
- Marketing materials need to carefully picture a range of Americans since pictures speak louder than words.
- Use pictures of indigenous people.
- Representation of the tribal culture, language, and visual representation.
- Utilize local tribal people in your materials, with quotes on experience in working in respite care.
- Have images of tribal elders or community members.
- Make a couple of posters to have native American elders in the posters or people who influence elders' decision-making.

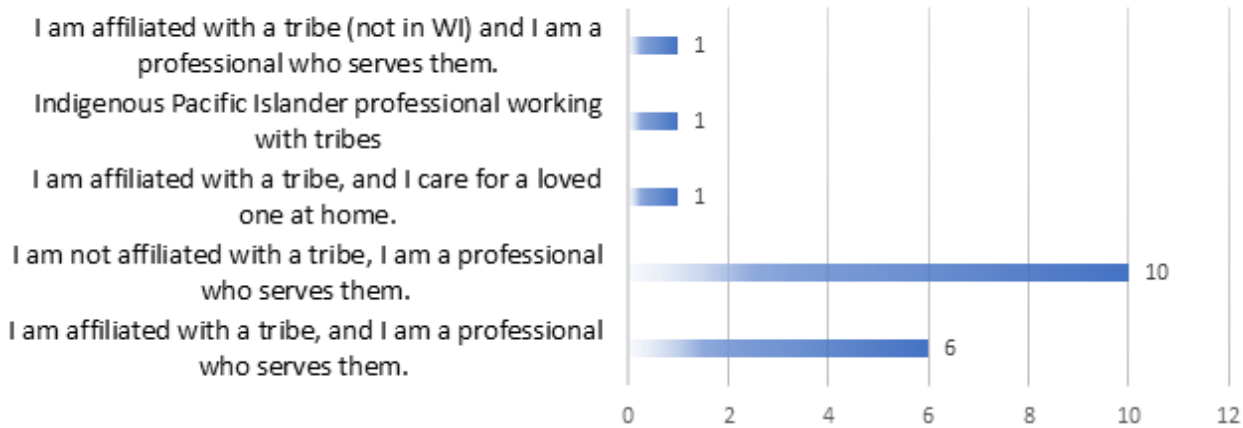
### **Engage with Elders/Leaders**

- Interview family members of Native American elders living on the reservation to get their input on how they would like to be assisted.
- Work with the local Tribal Aging/Elder centers more closely.
- Continue reaching out and asking the opinion of tribal members
- Explore ways to define and describe respite that would feel more culturally responsive to tribal families.
- Recognize and acknowledge the sovereignty of each tribal nation.

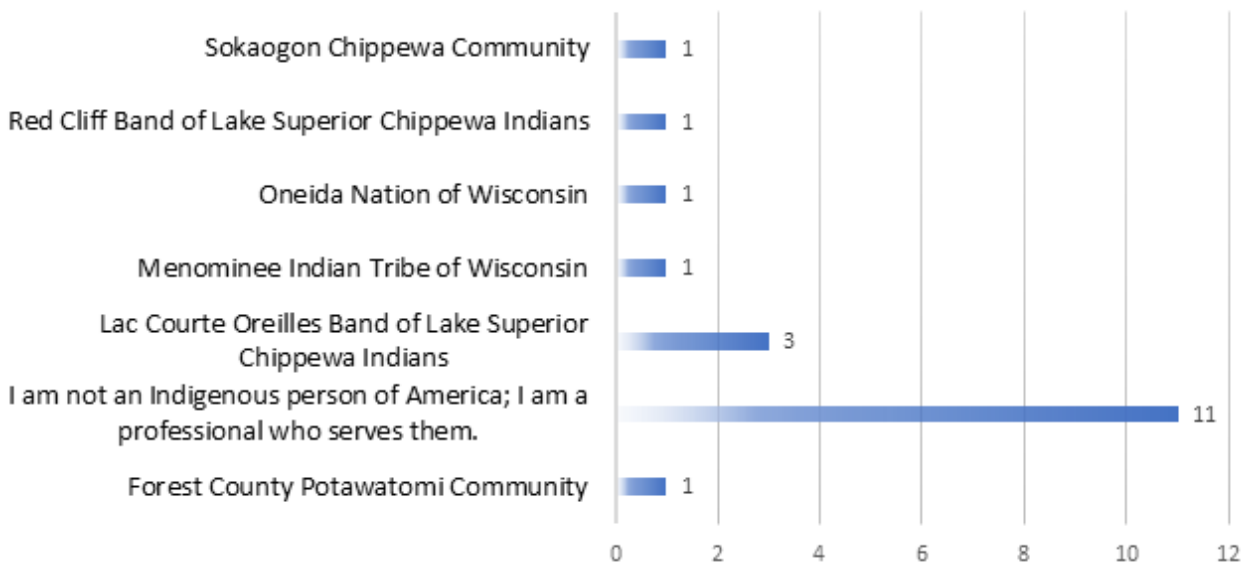


# Survey Respondent Profiles

## HOW DO YOU IDENTIFY?

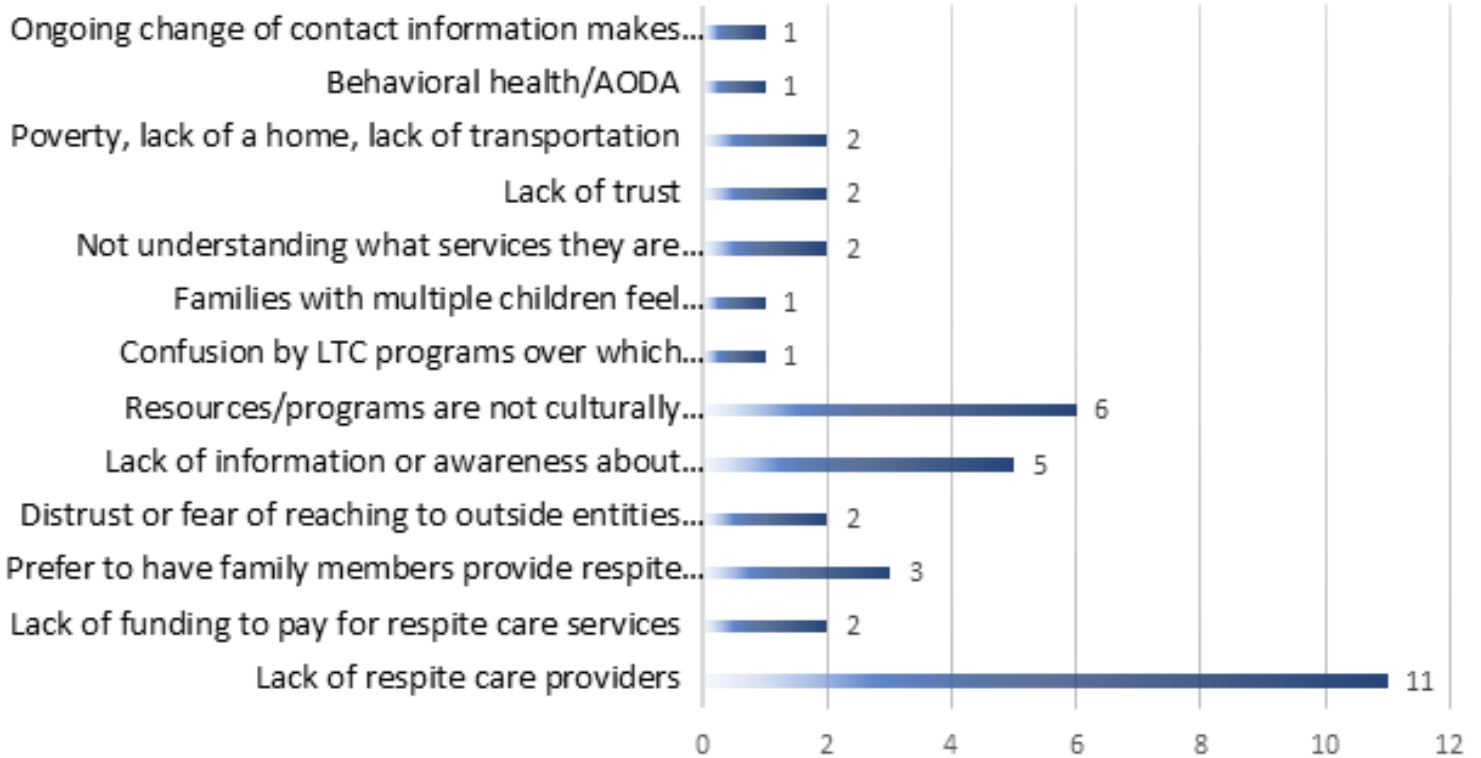


## WHAT IS YOUR TRIBAL AFFILIATION?



# Identified Barriers

## BARRIERS TO TRIBES RECEIVING RESPITE CARE



### Full narrative to barrier descriptions in chart above:

- Ongoing change of contact information makes it difficult to stay in contact with people
- Behavioral health/AODA
- Poverty, lack of a home, lack of transportation
- Lack of trust
- Not understanding what services they are eligible for and how to navigate those systems.
- Families with multiple children feel uncomfortable having a person come into the home to care for one of the children.
- Confusion by LTC programs over which program should pay for what support services vs. what the Tribes should be responsible for paying
- Resources/programs are not culturally responsive to the unique needs of non-white families/discrimination.
- Lack of information or awareness about funding resources for respite care or long-term care resources
- Distrust or fear of reaching to outside entities for assistance/red tape
- Prefer to have family members provide respite but can't pass a background check
- Lack of funding to pay for respite care services
- Lack of respite care providers

# Survey Questions

**First & Last Name**

**Email Address**

**How do you identify?**

- I am affiliated with a tribe, and I am a professional who serves them.
- I am not affiliated with a tribe; I am a professional who serves them.
- Indigenous Pacific Islander professional working with tribes
- I am affiliated with a tribe (not in WI) and I am a professional who serves them.
- I am affiliated with a tribe; I care for a loved one at home

**What is your tribal affiliation, or what nation do you belong to?**

- Forest County Potawatomi Community
- I am not an indigenous person; I am a professional who serves them.
- Lac Courte Oreilles Band of Lake Superior Chippewa Indians
- Red Cliff Band of Lake Superior Chippewa Indians
- Menominee Indian Tribe of Wisconsin
- Sokaogon Chippewa Community
- Oneida Nation of Wisconsin

**What are the barriers to Tribes of Wisconsin receiving respite care?**

- Opened question

**How can RCAF assist in breaking down these barriers, while remaining culturally appropriate?**

- Open ended question

**How can RCAF adjust our marketing materials to be more culturally appropriate for Tribes of Wisconsin?**

- Open ended question

**What is the best way to do outreach in Wisconsin American Indian Nations and Tribal Communities?**

- Open ended question

**Is there anything else that you would like to add?**

- Open ended question

**I would be interested in joining a conference call to discuss my responses to the survey questions and hear what others have to share.** Yes or No.  
(If you select "yes" please share your email in Question #2 of the survey above.)