

Wisconsin Respite Survey Report

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OVERVIEW

The purpose of the Wisconsin Respite Survey was to conduct a statewide survey of caregivers, respite providers, respite agencies, and care recipients in order to better understand how respite is used across Wisconsin. To the best of our knowledge, this was the first-ever statewide respite survey conducted in Wisconsin.

Methods

An online Qualtrics survey was developed that consisted of Likert-type, multiple-choice, and open-ended questions. The first question of the survey asked participants to identify their role as either a Respite Provider, Respite Agency, Family Caregiver, or Care Recipient. Participants were then asked a series of similar questions based on their role to help provide a better understanding of respite needs and use. The survey was open from August 24, 2022-December 1, 2022. The survey was promoted throughout Wisconsin via social media, email, and conference presentations. Participants had the option to enter a sweepstakes to win one of ten \$100 e-gift cards as an incentive for their participation. Data from the survey was exported from Qualtrics and imported into SPSS for analysis.

Results

In total, over 1000 people completed the online survey. However, we discovered that Artificial Intelligence (AI) bots had taken our survey, which required us to carefully review the data responses and remove suspicious responses. In the end we had 700 total valid responses, most of whom were family caregivers. More than 80% of respondents reported being on a waitlist for respite care. Funding for respite care was provided fairly equally across the various payment sources: government funding, non-profit organizations, privately paid, and self-directed funding. An interesting finding was that most caregivers reported they primarily recruit respite providers via social media, yet respite providers report they hear about respite primarily through word of mouth. More than half of respondents were unsure, disagreed, or strongly disagreed that they were satisfied with the respite care they receive. A summary of key results is provided in the following report. The recommendation moving forward is to conduct a survey every other year, given the amount of time it takes to recruit and analyze the survey data.

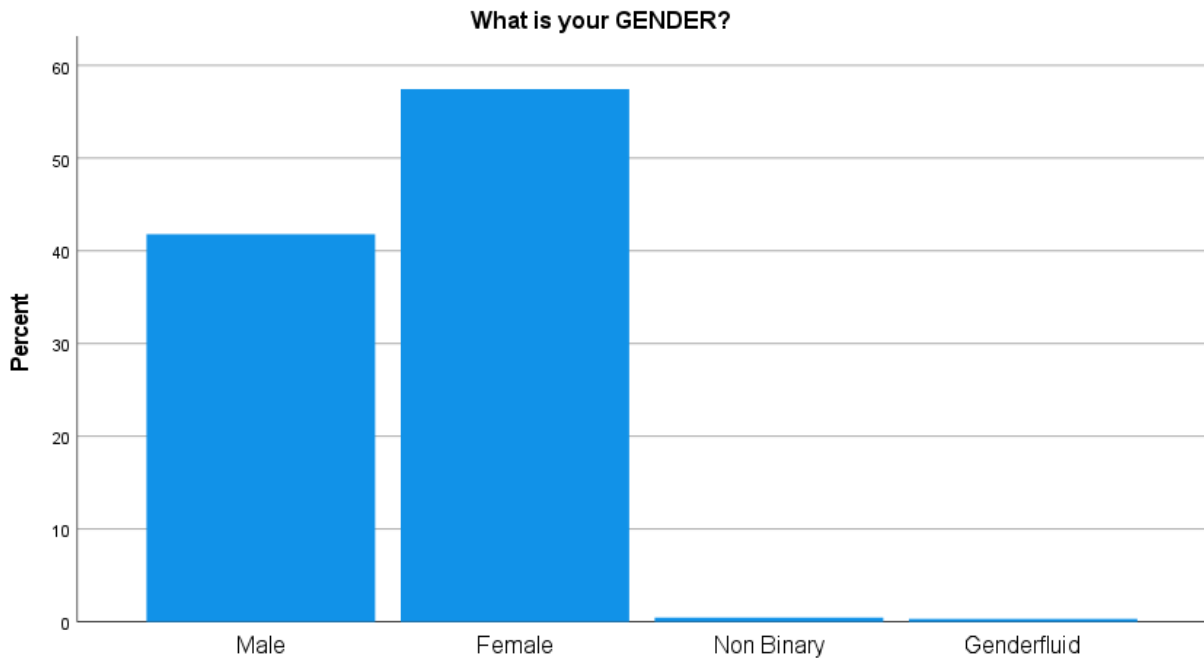
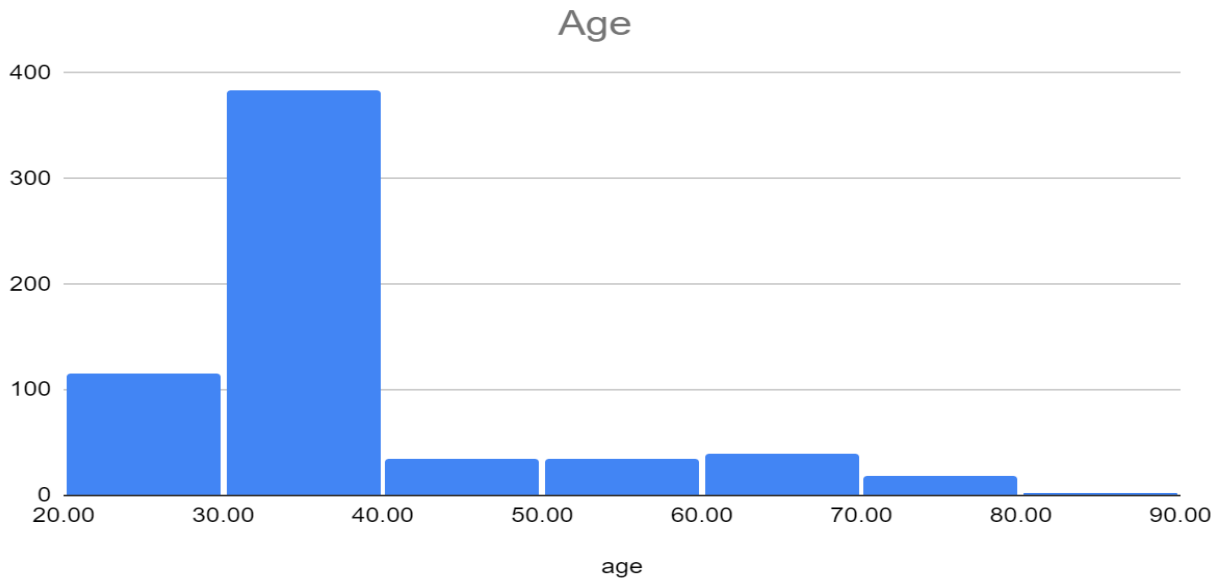
Acknowledgements

The Wisconsin Respite Survey was conducted by the Whitmore Research Team at Marquette University in partnership with the Respite Care Association of Wisconsin. Funding for this project was provided by the Administration for Community Living.

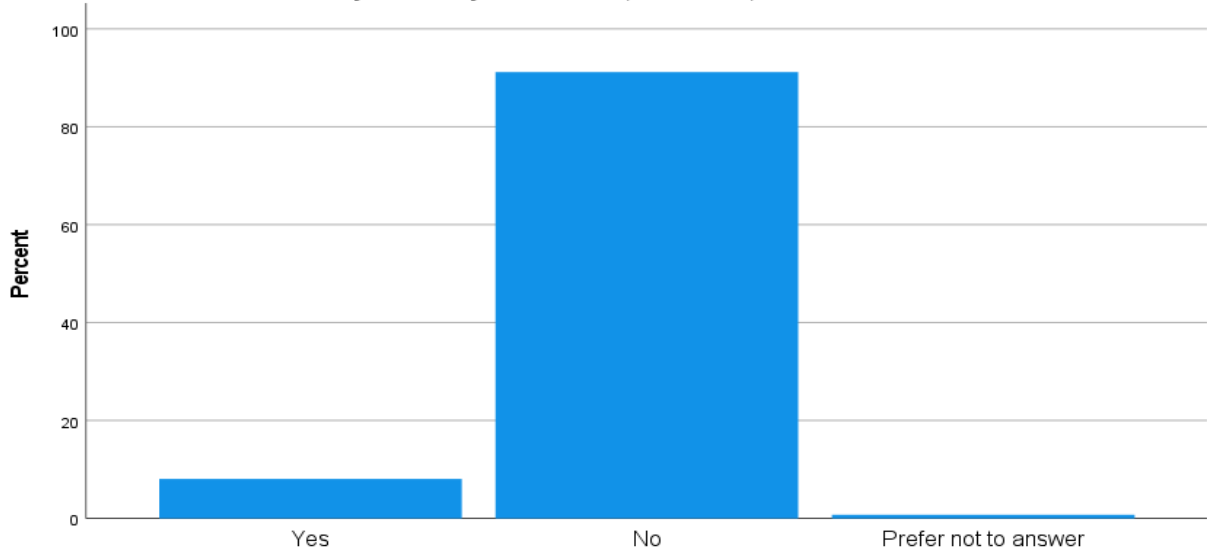
RESULTS

Combined Demographics

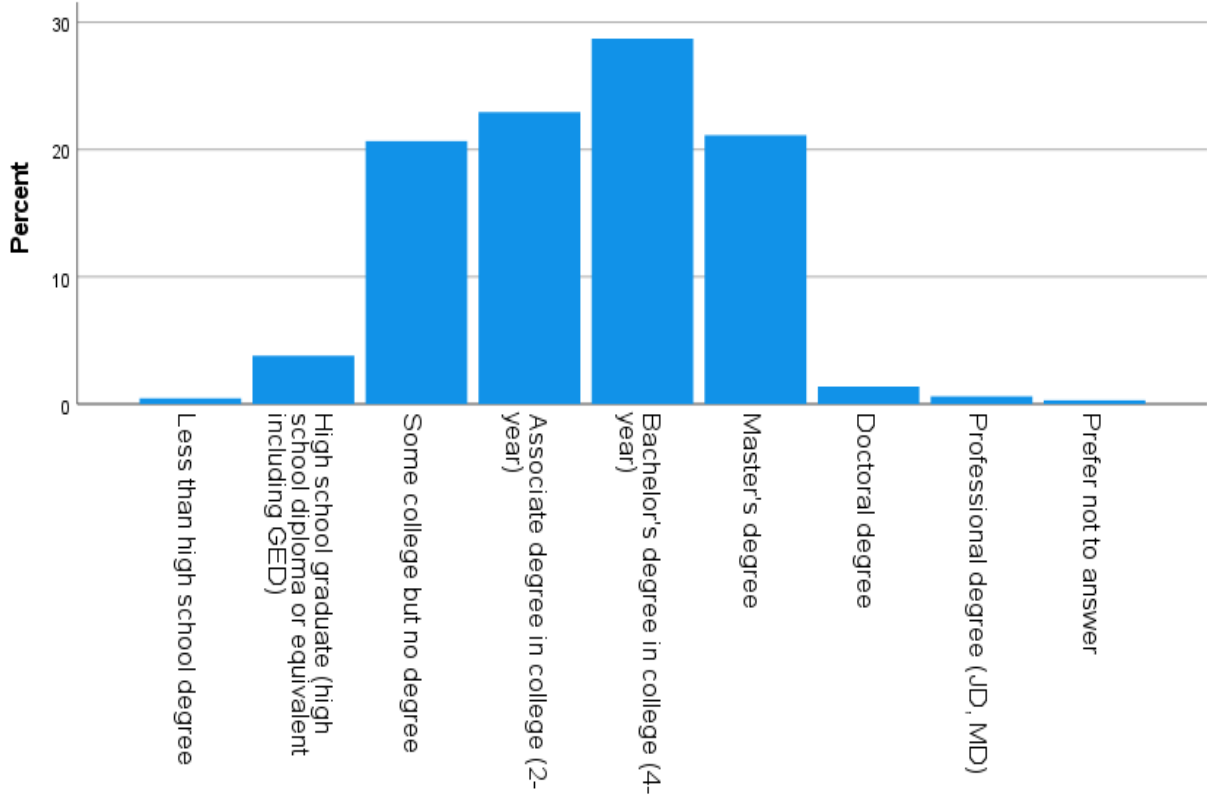
The following tables and figures show the results of the combined responses across all surveys. The majority of respondents were well educated, middle to high income, White, female, and between 20-40 years old.

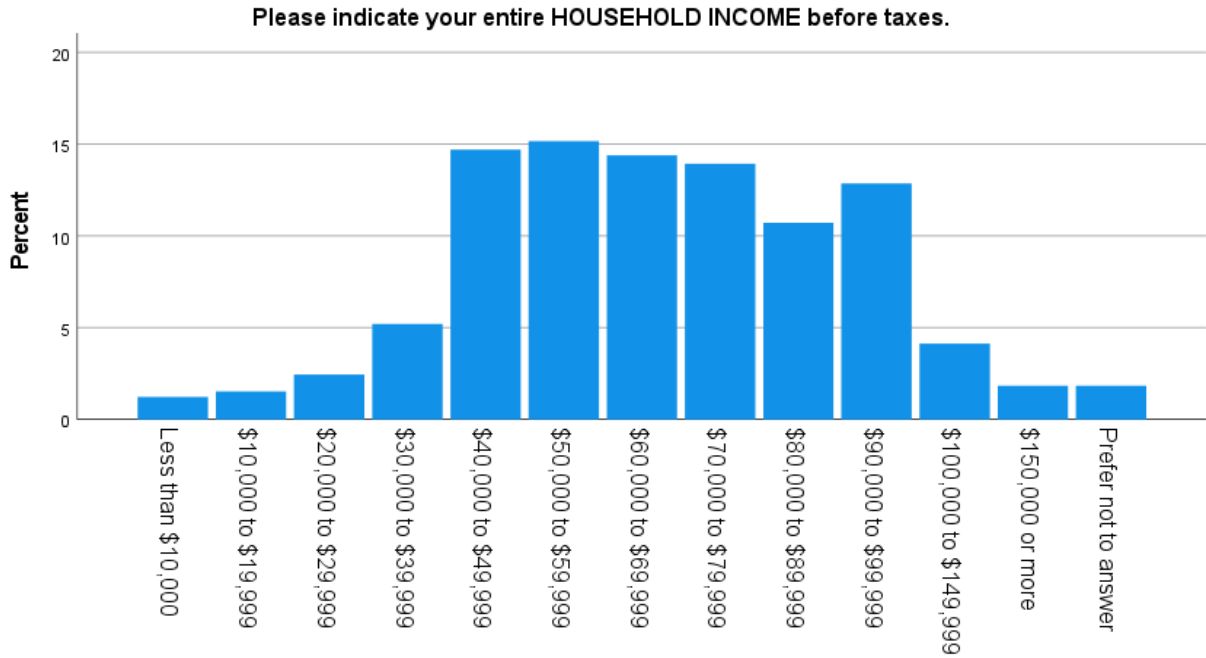


Do you identify as SPANISH, HISPANIC, or LATINX?



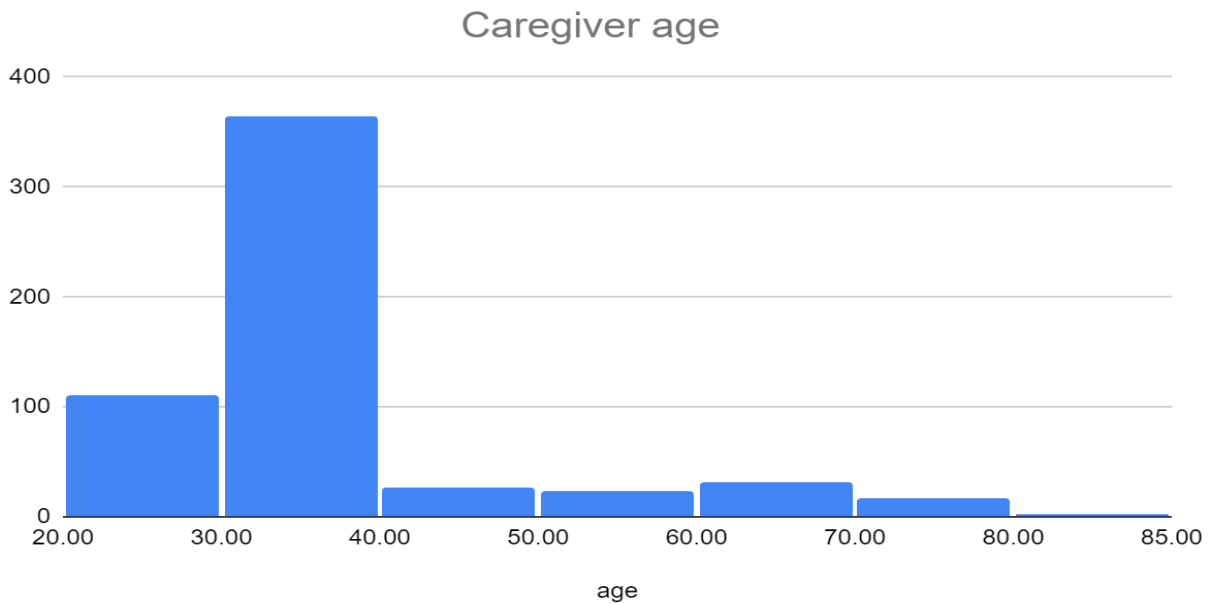
What is the HIGHEST LEVEL OF SCHOOL you have completed or the highest degree you have received?



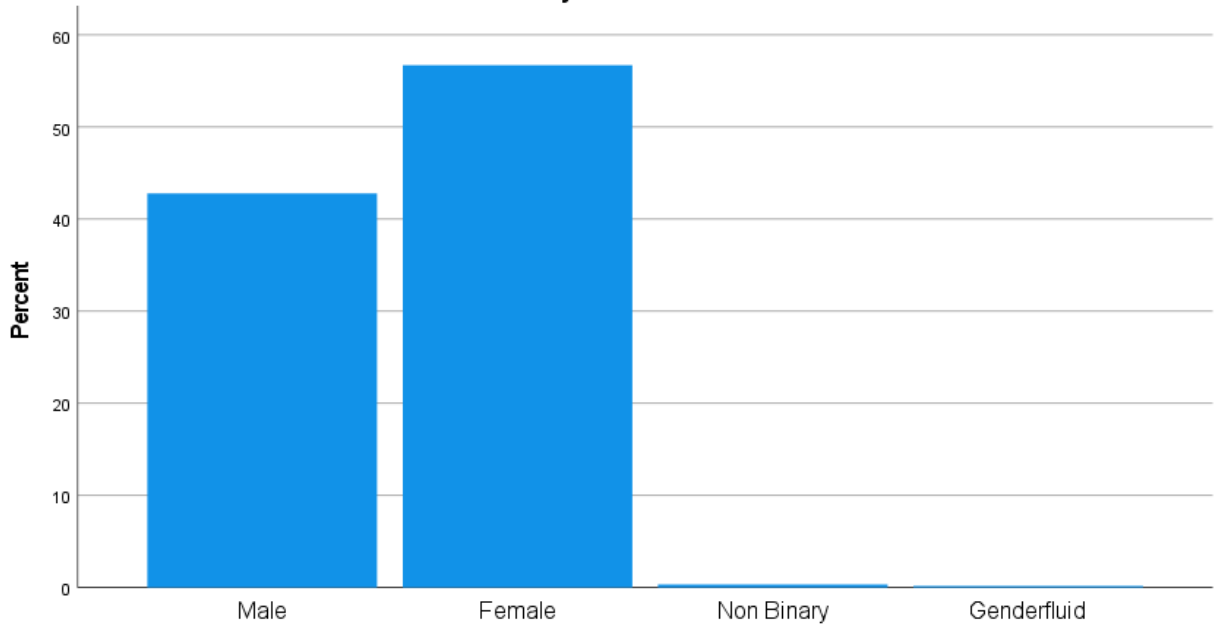


Caregiver Characteristics

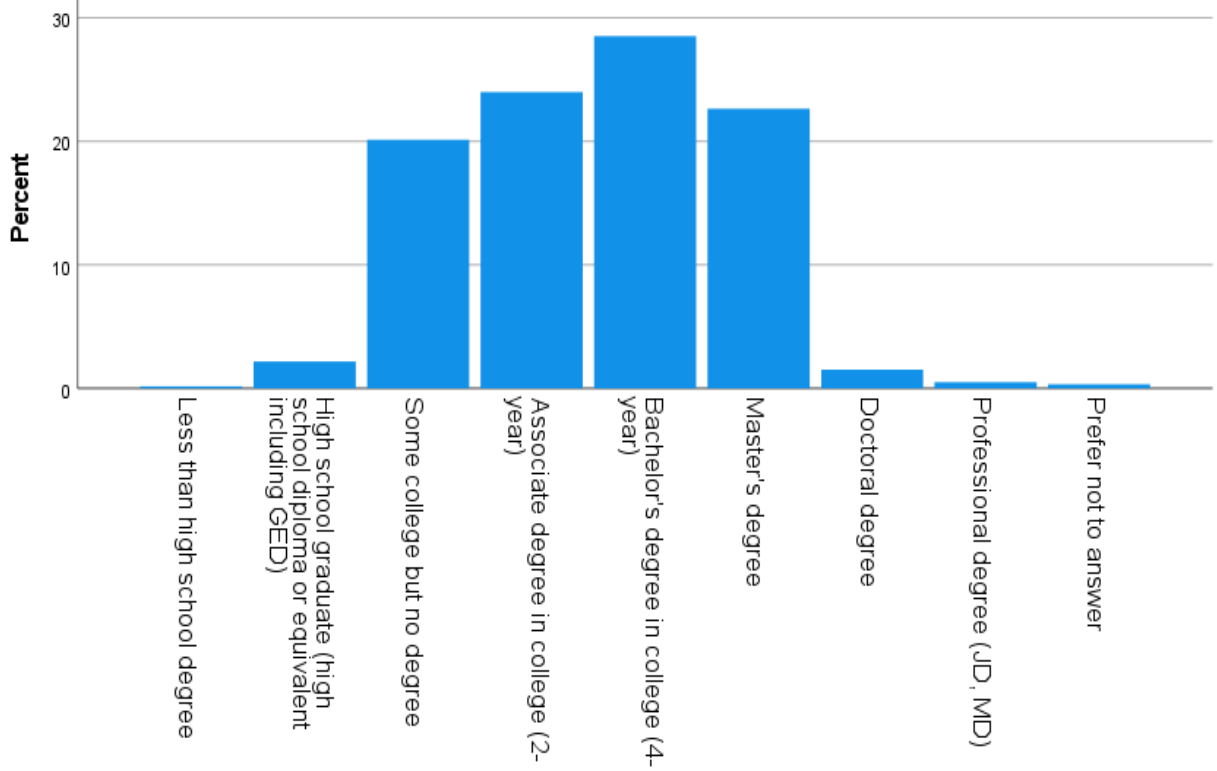
The following tables and figures show the results of the CAREGIVER survey. The majority of caregivers were well educated, middle to high income, female, between 20-40 years old, and were the child of the person they cared for.



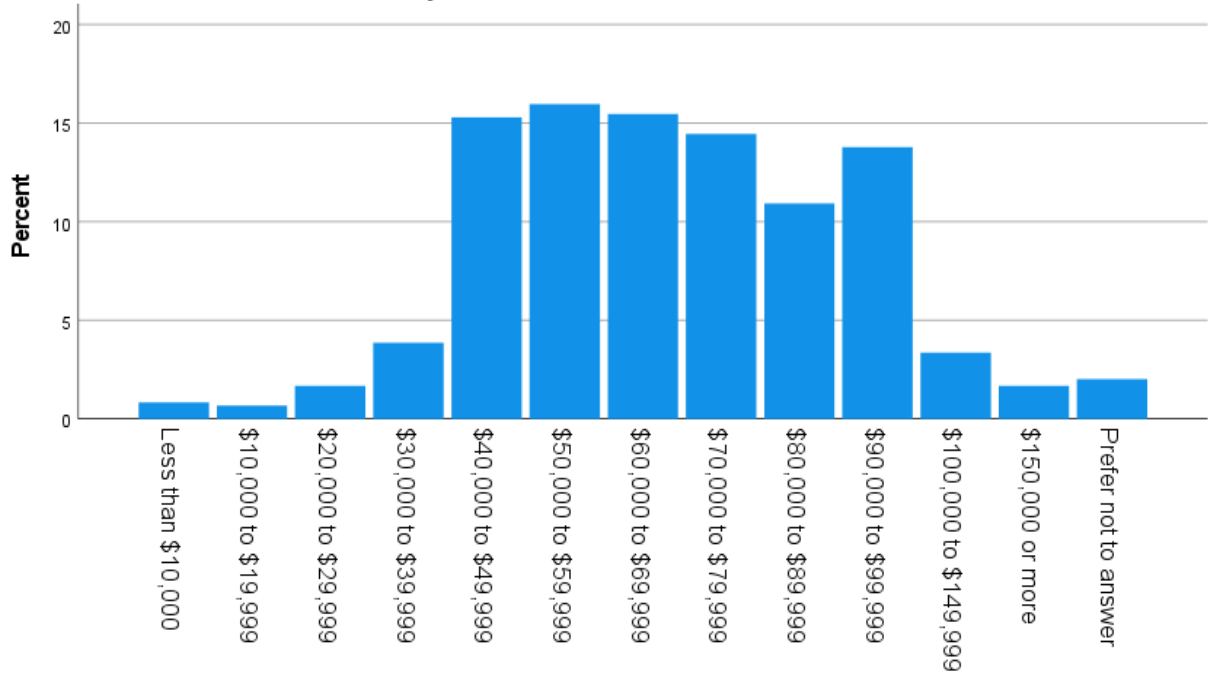
What is your GENDER?



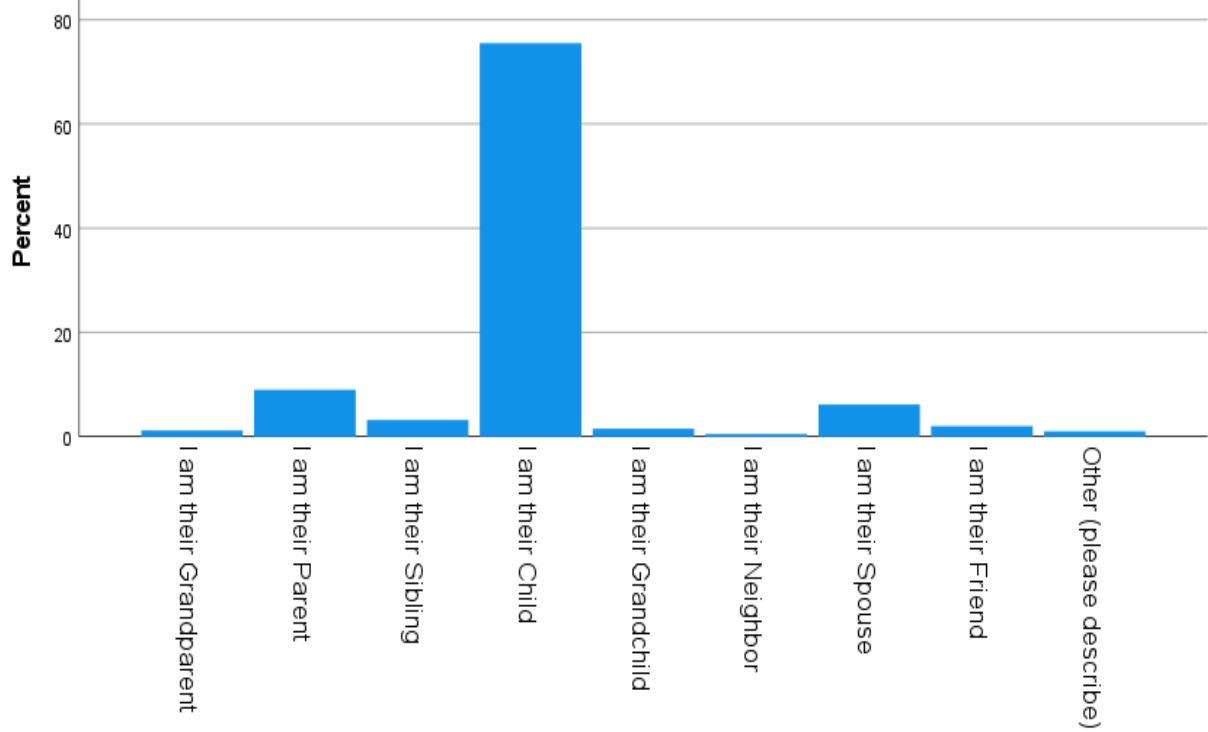
What is the HIGHEST LEVEL OF SCHOOL you have completed or the highest degree you have received?



Please indicate your entire HOUSEHOLD INCOME before taxes.

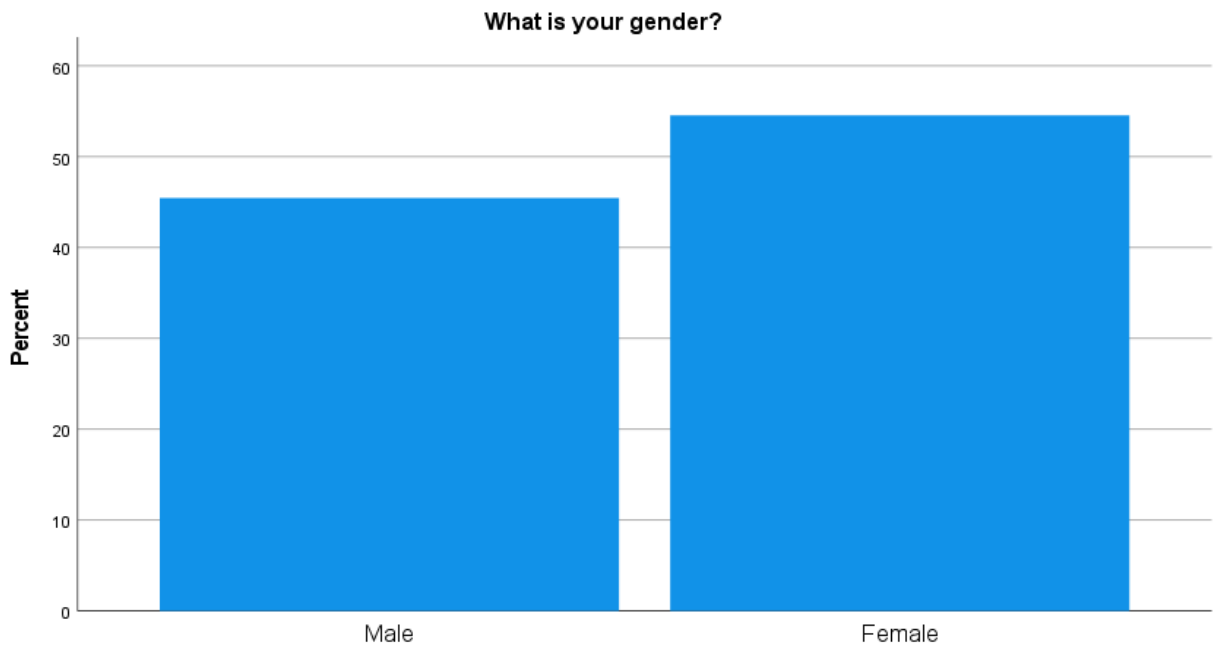
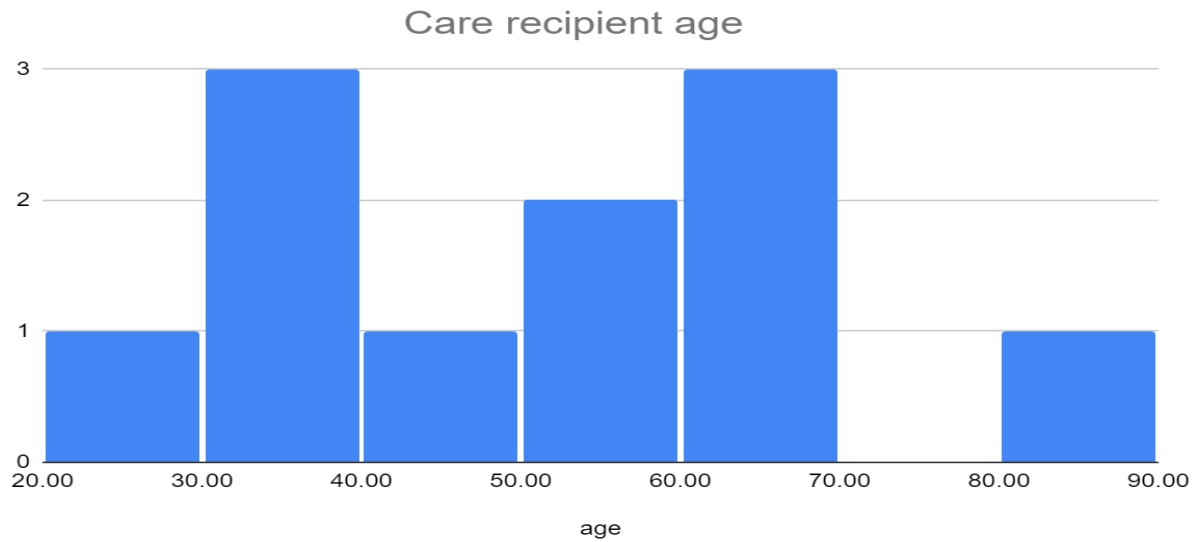


How are you RELATED to the primary person you care for? - Selected Choice

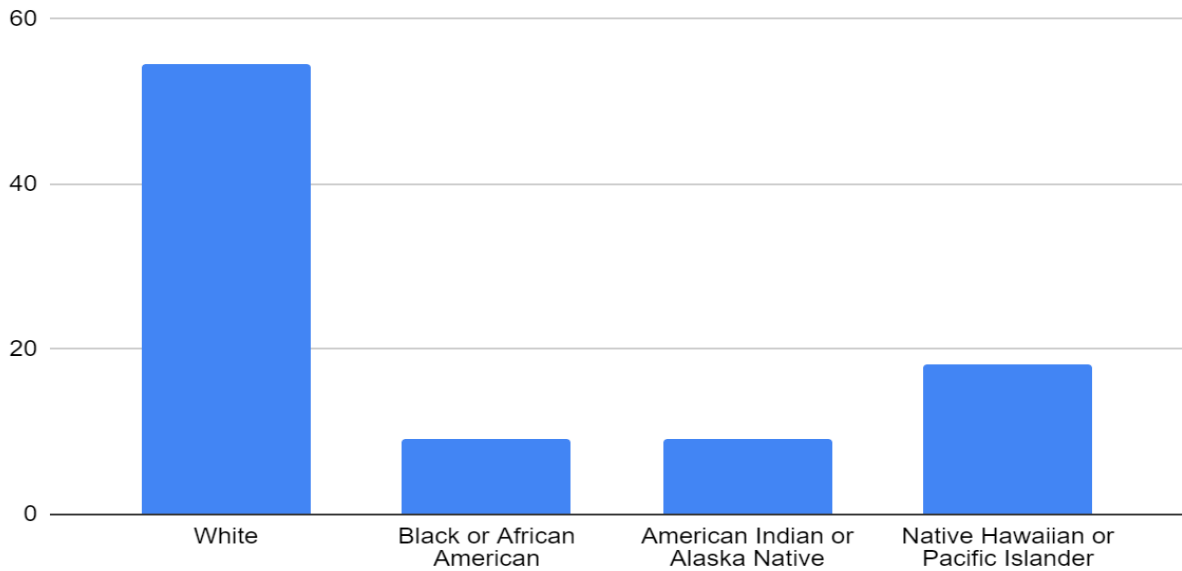


Care Recipient Characteristics

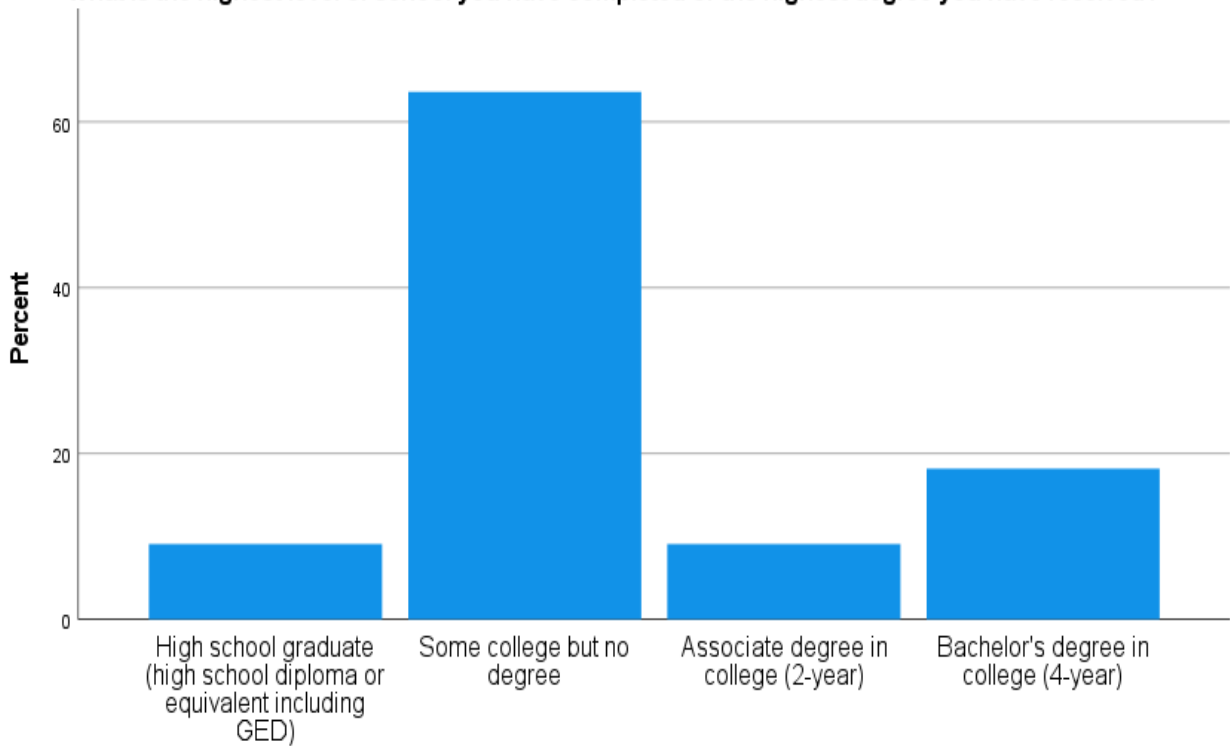
The following tables and figures show the results of the CARE RECIPIENT survey. The majority of care recipients were White, female, between 30-70 years old, had some college education, had a physical disability and were the parent or child of the person caring for them.



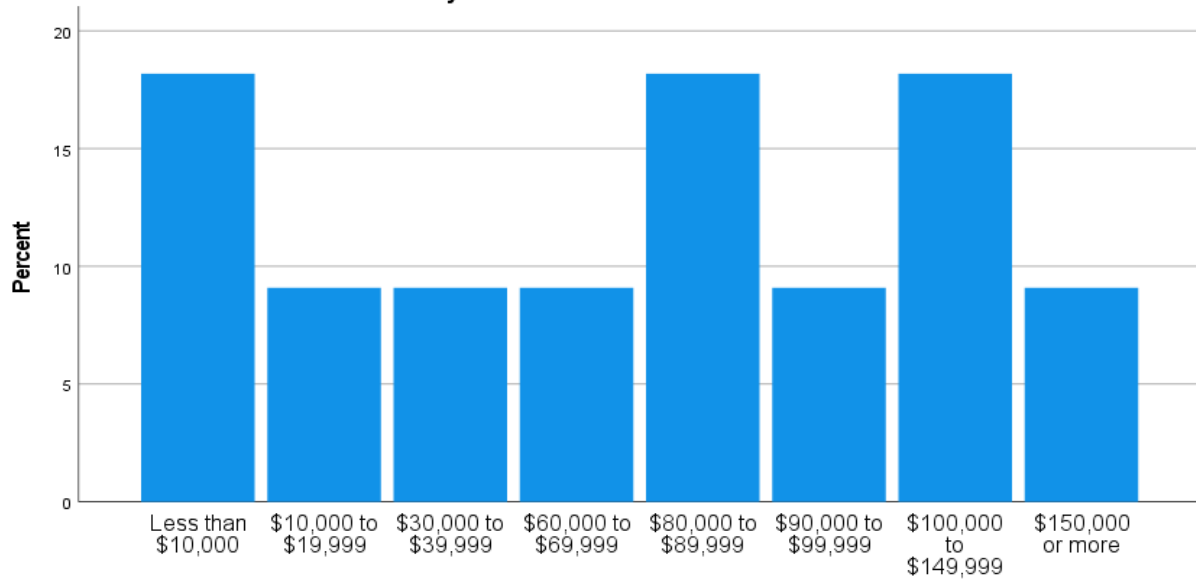
Choose one or more races that you consider yourself to be:



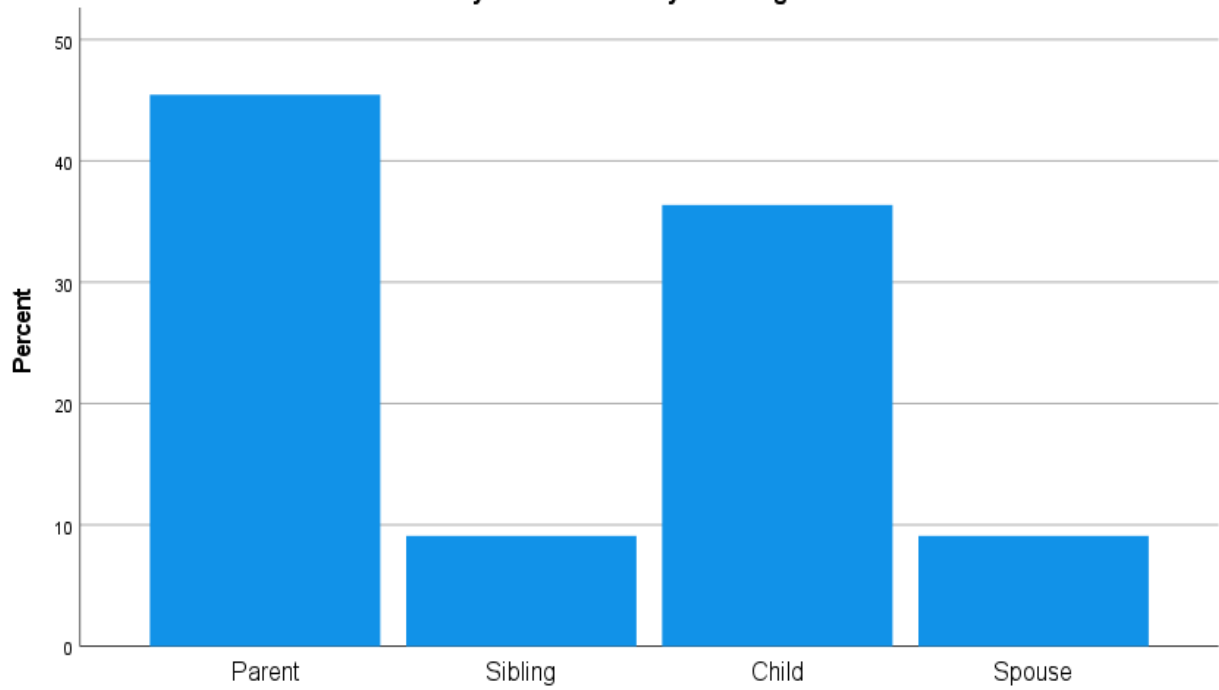
What is the highest level of school you have completed or the highest degree you have received?



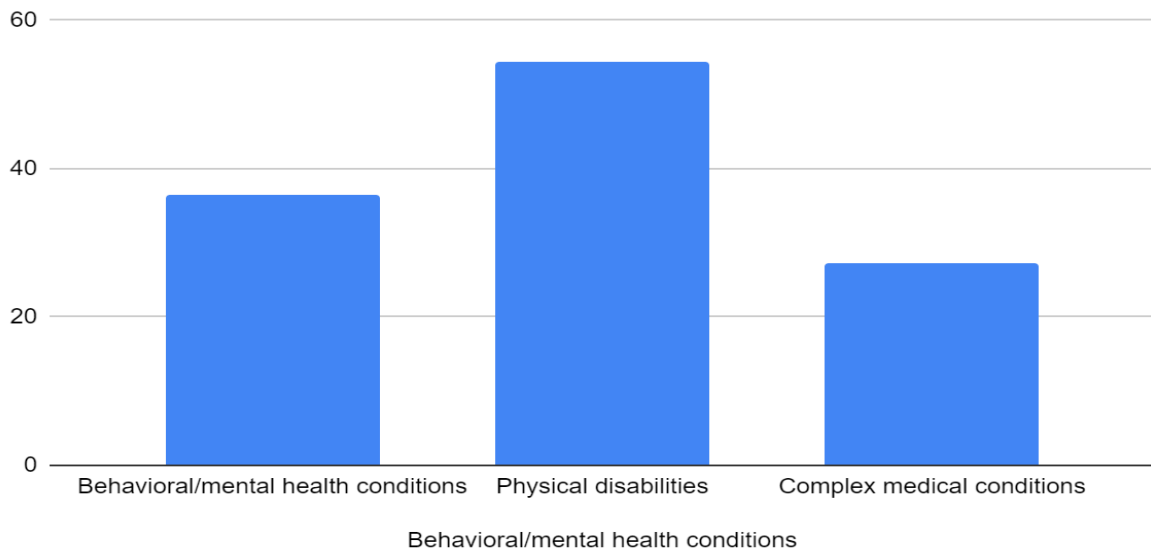
Please indicate your entire household income before taxes.



How are you RELATED to your caregiver?



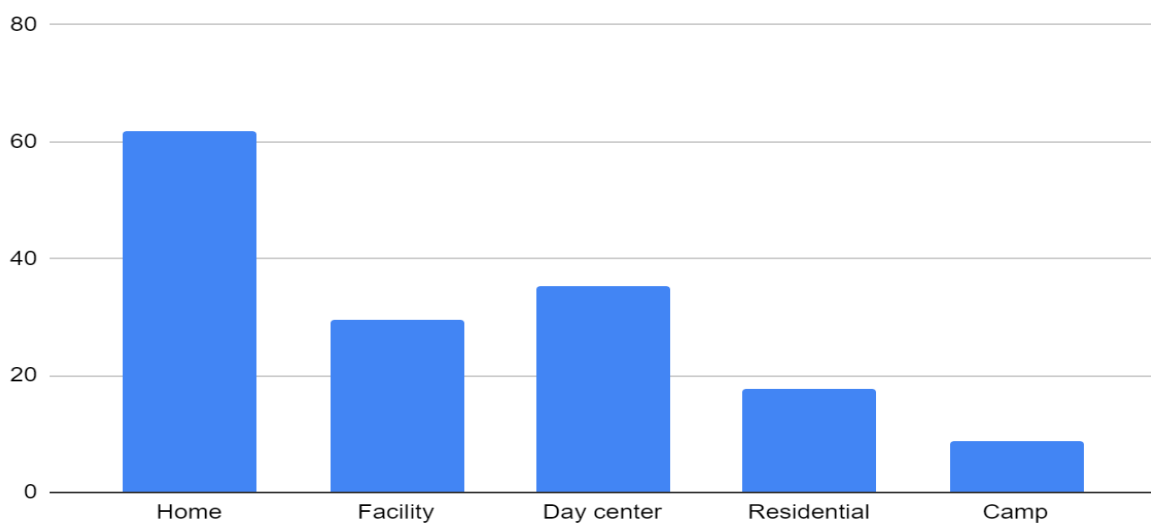
What condition(s) do you have? Select all that apply



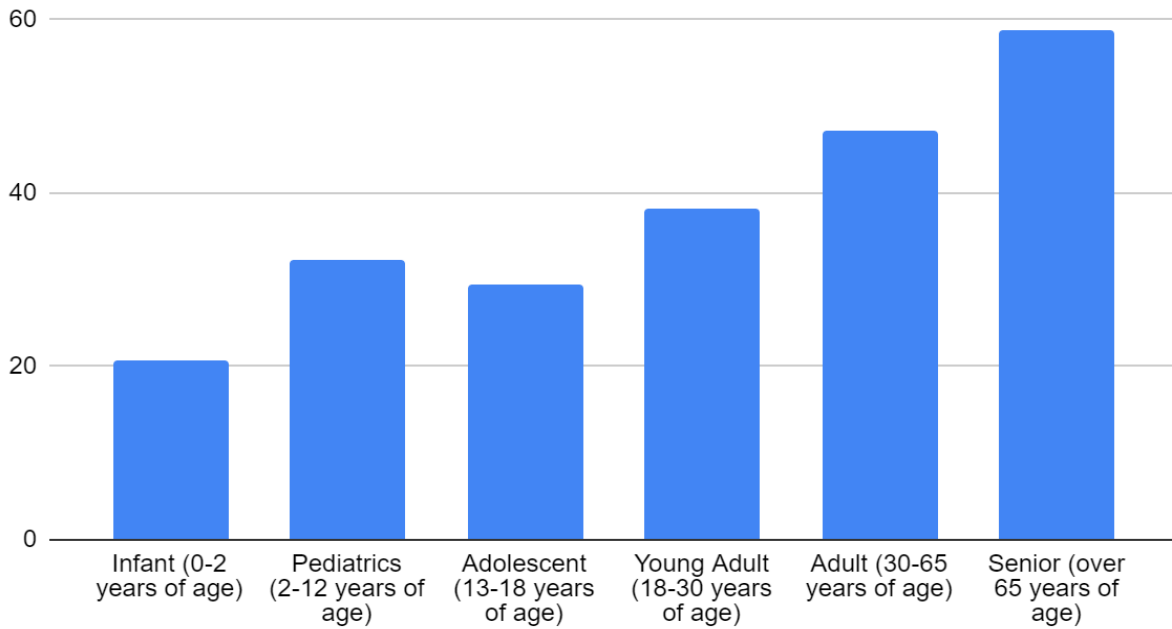
Agency Characteristics

The following tables and figures show the results of the AGENCY survey. The majority of respite agencies provide respite in the home, serve individuals with a variety of conditions and of various ages, and do not offer services in languages other than English.

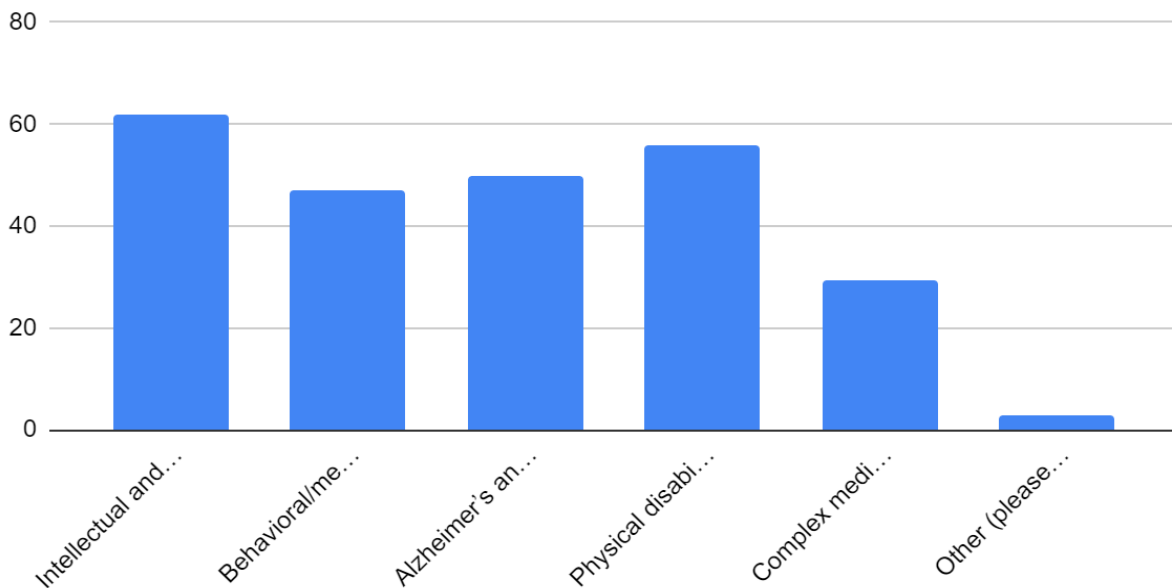
WHERE do you provide respite? Select all that apply

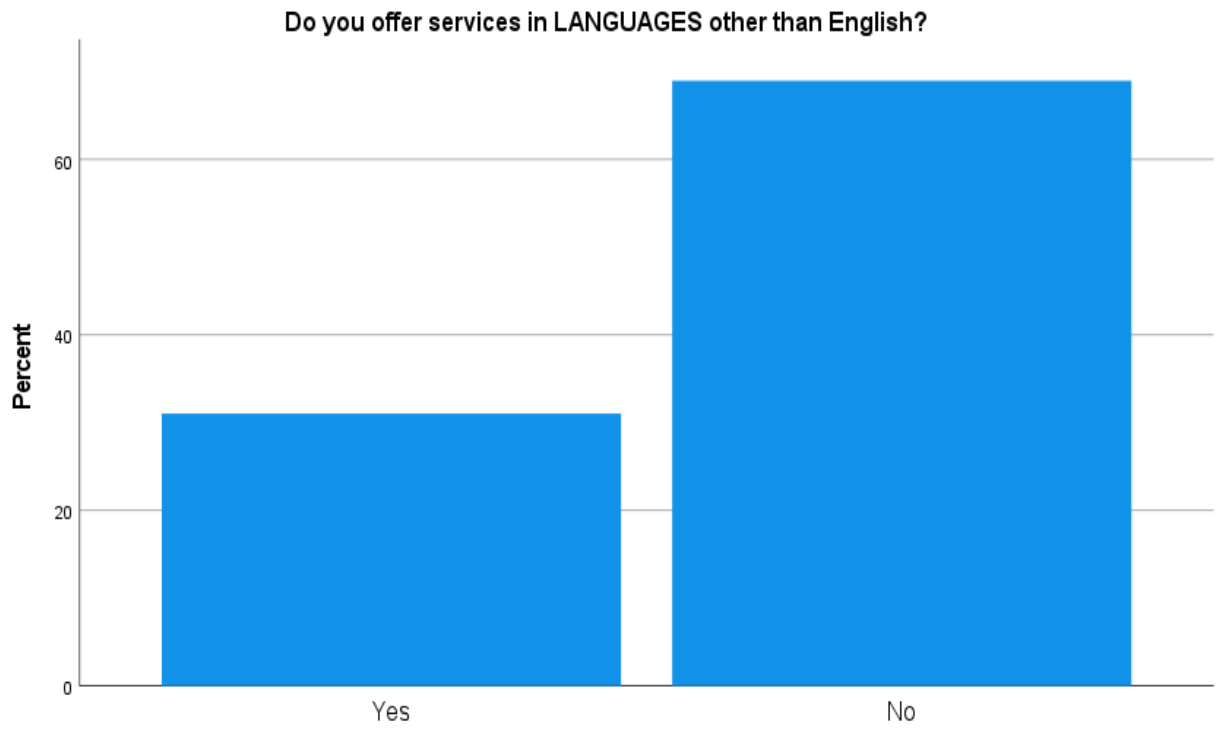
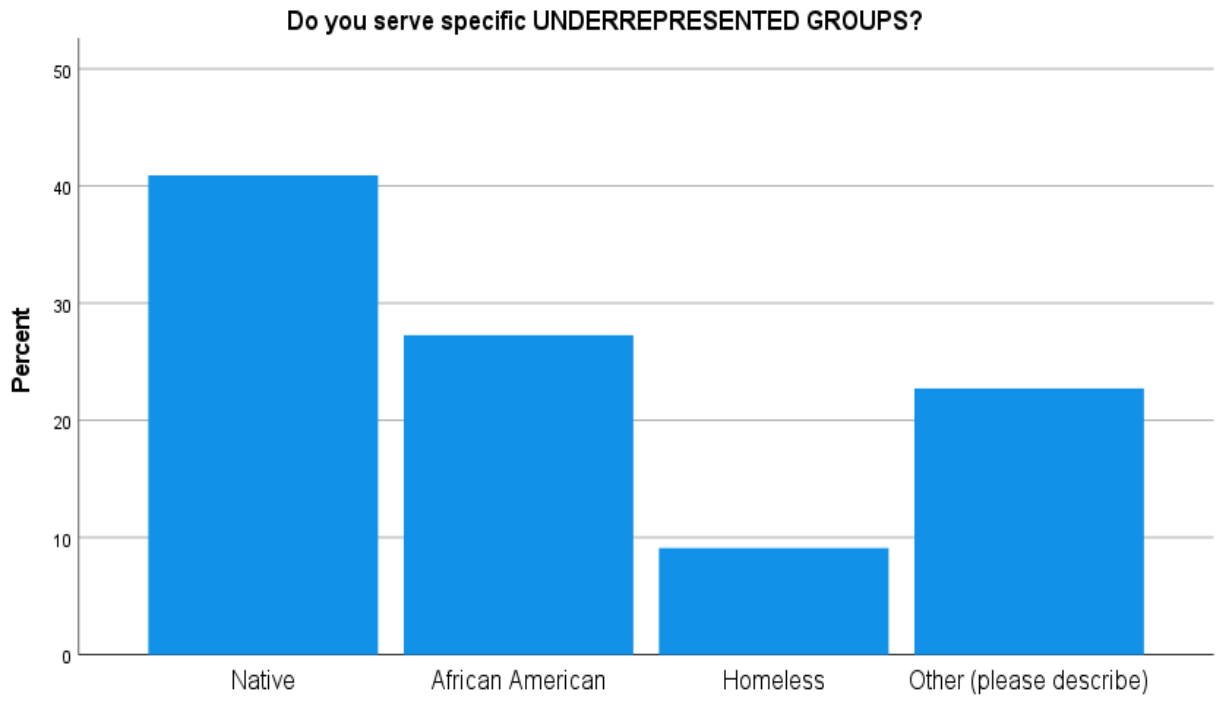


What AGES do you serve? Select all that apply



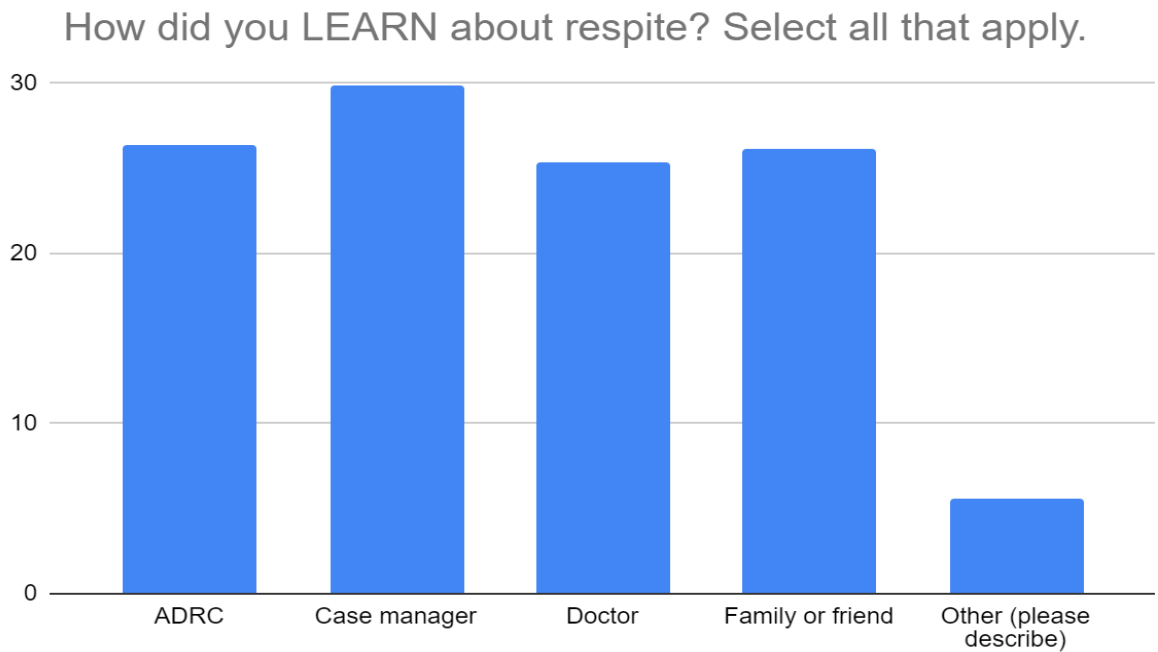
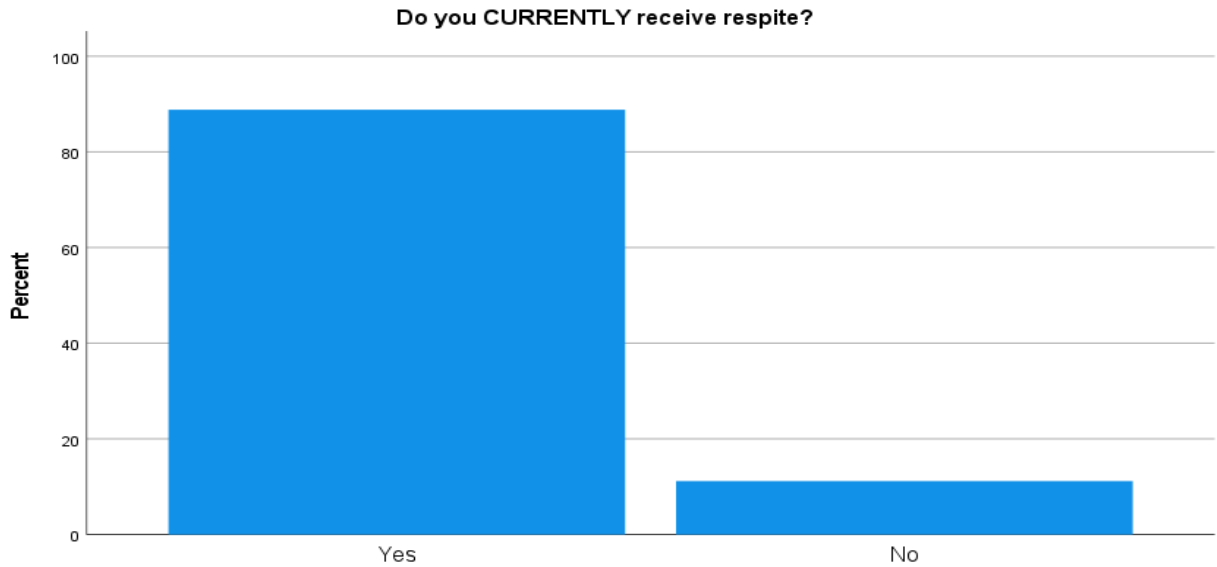
What CONDITION(S) does your agency serve? Select all that apply



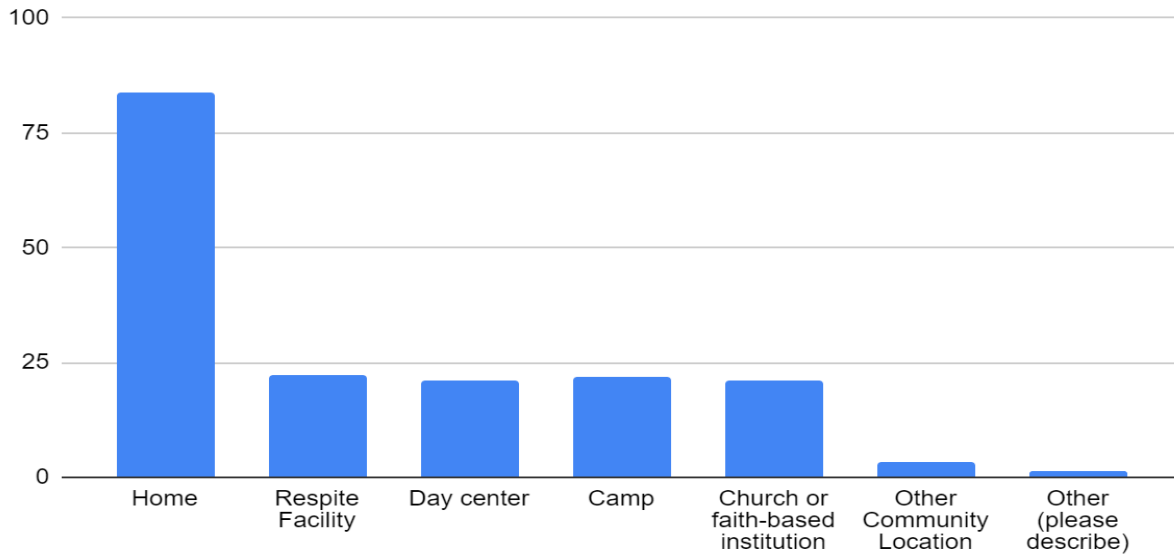


Respite Use and Availability

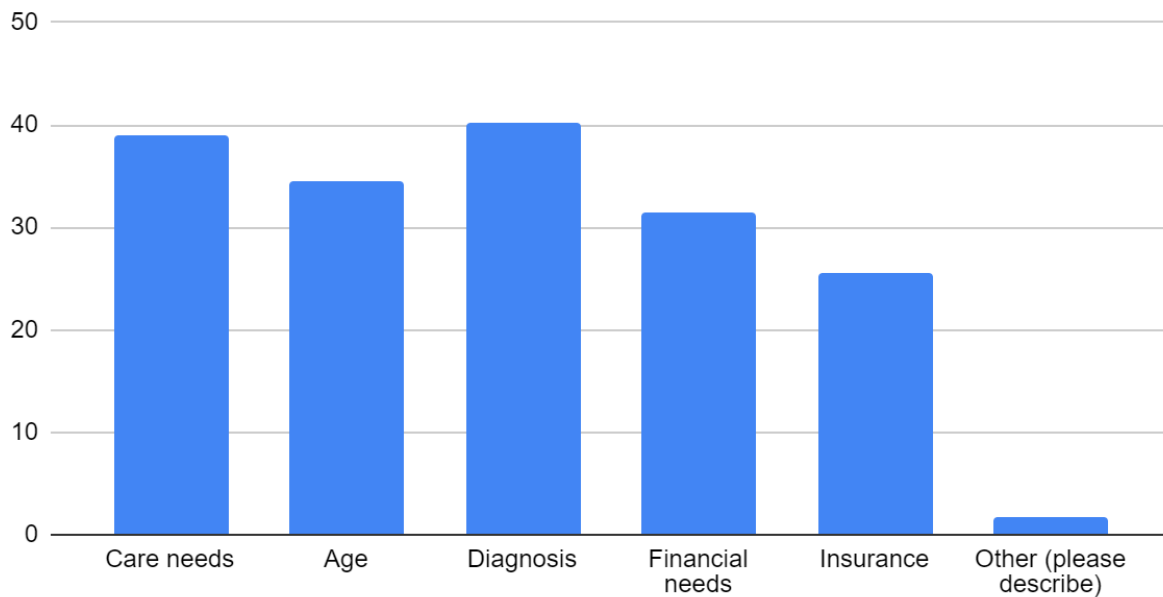
The following tables and figures show the results of questions related to respite use and availability. The majority of caregivers currently received respite, learned about respite in a variety of ways, received respite at home, and reported that the COVID-19 pandemic impacted their ability to receive respite. While most caregivers reported recruiting respite providers via social media, that is not the primary way respite providers reported being recruited.

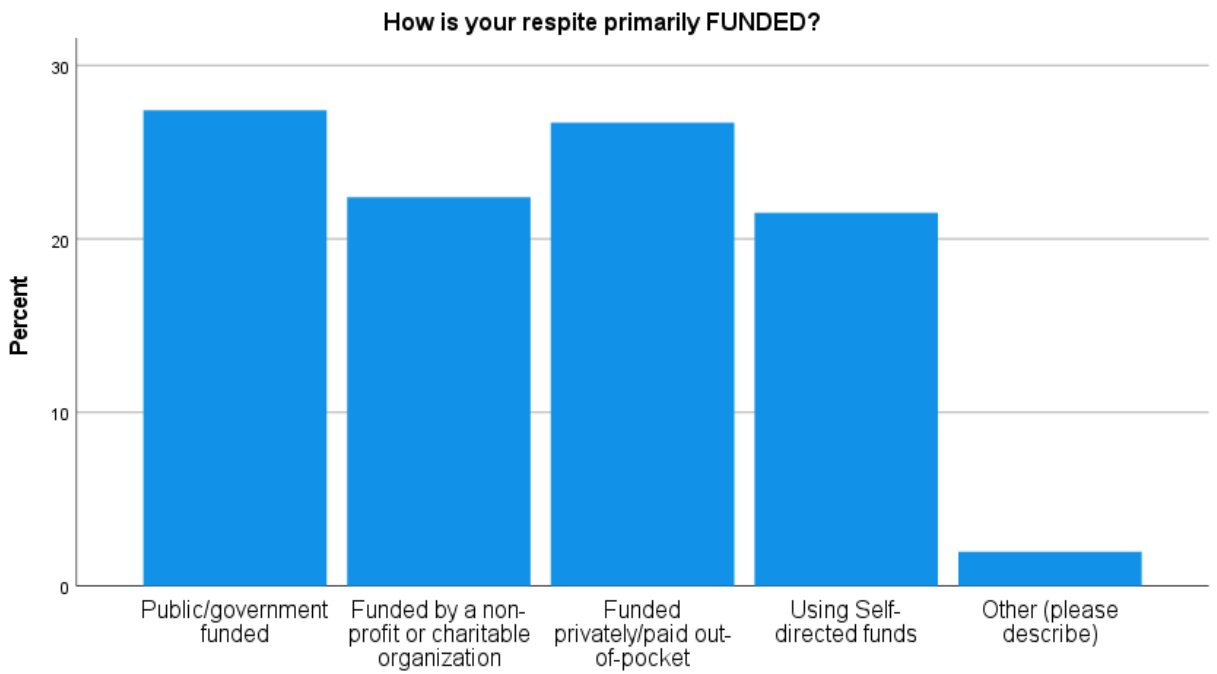
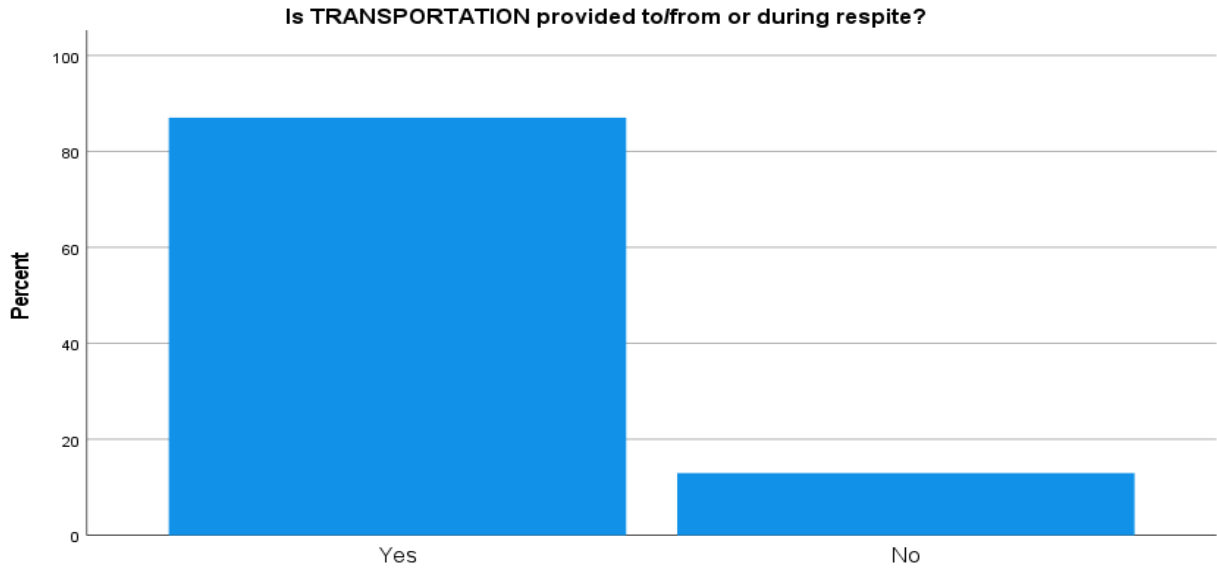


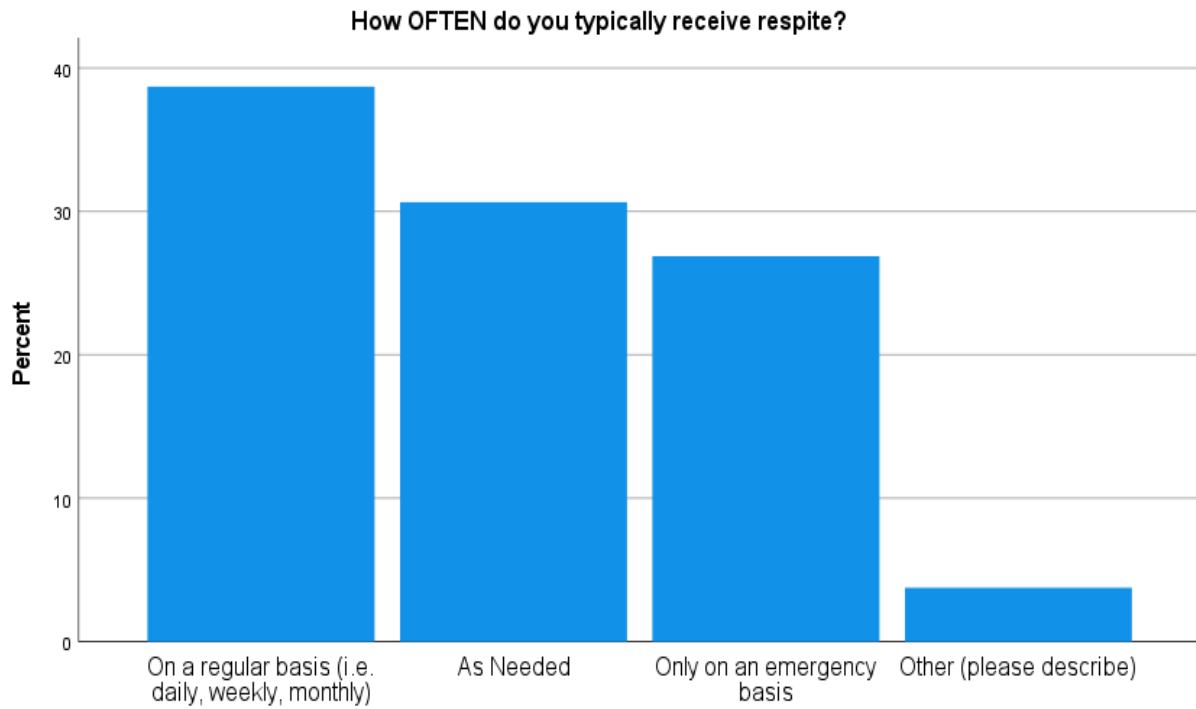
WHERE does respite take place? Select all that apply.



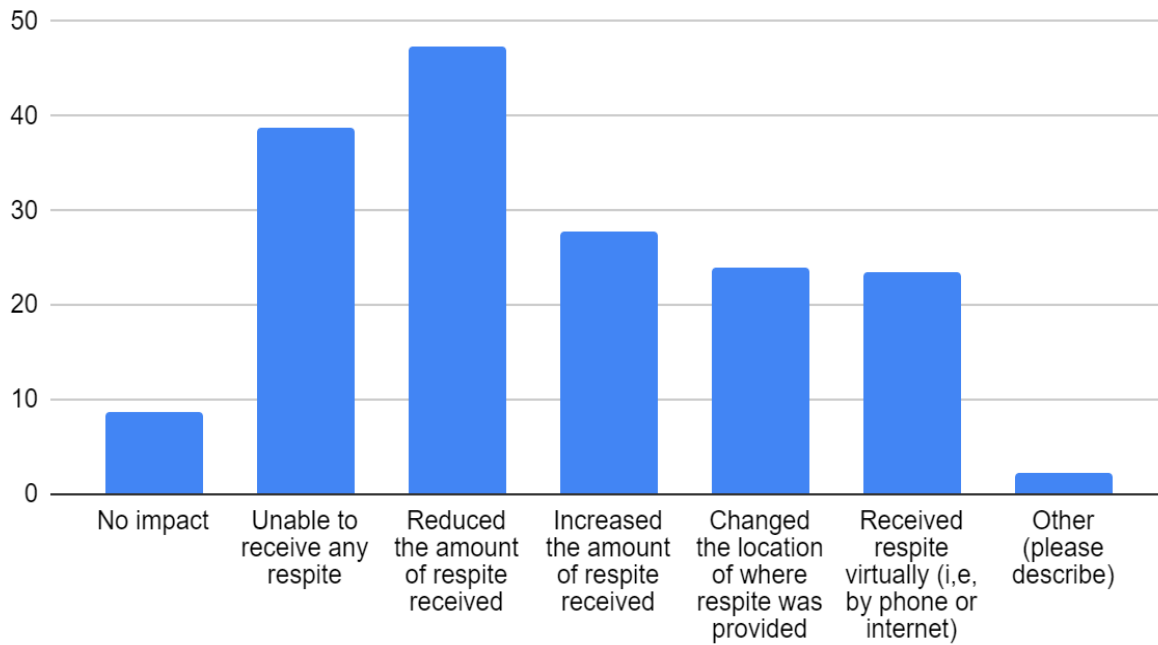
How were you determined to be ELIGIBLE to receive respite? Select all that apply.



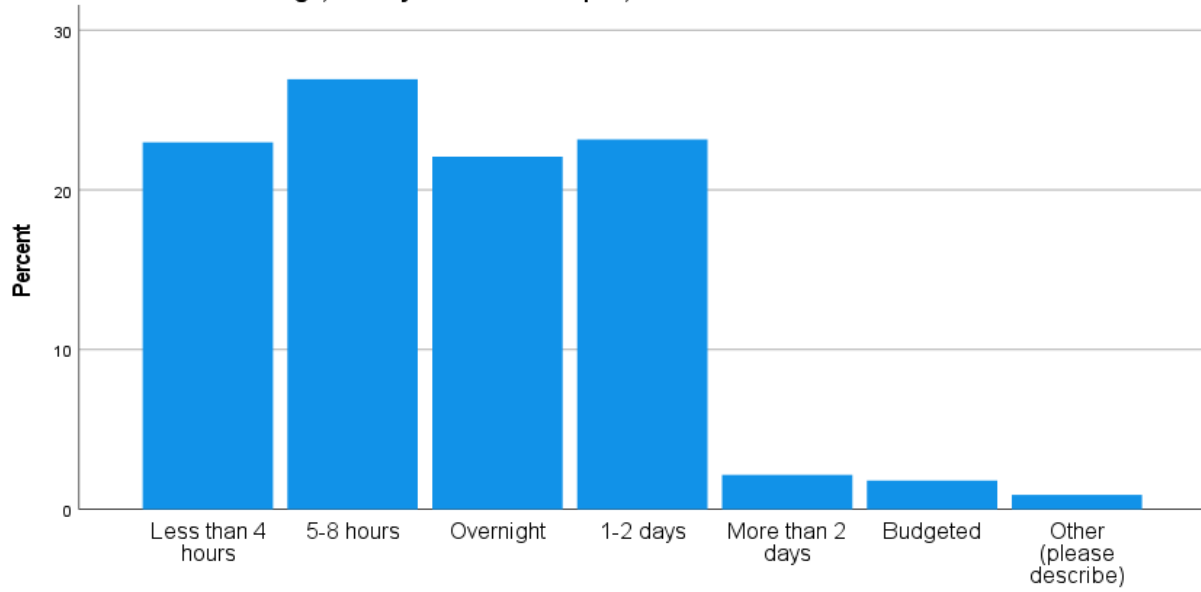




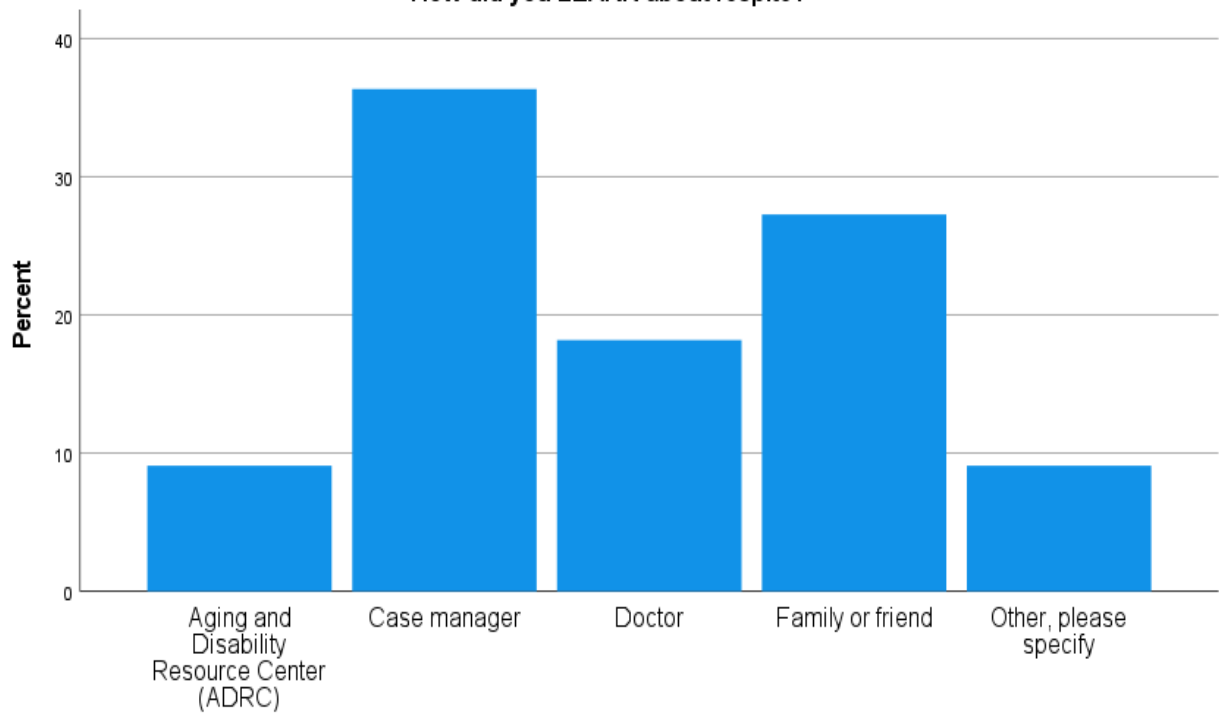
How did the COVID-19 Pandemic IMPACT your ability to receive respite? Select all that apply.



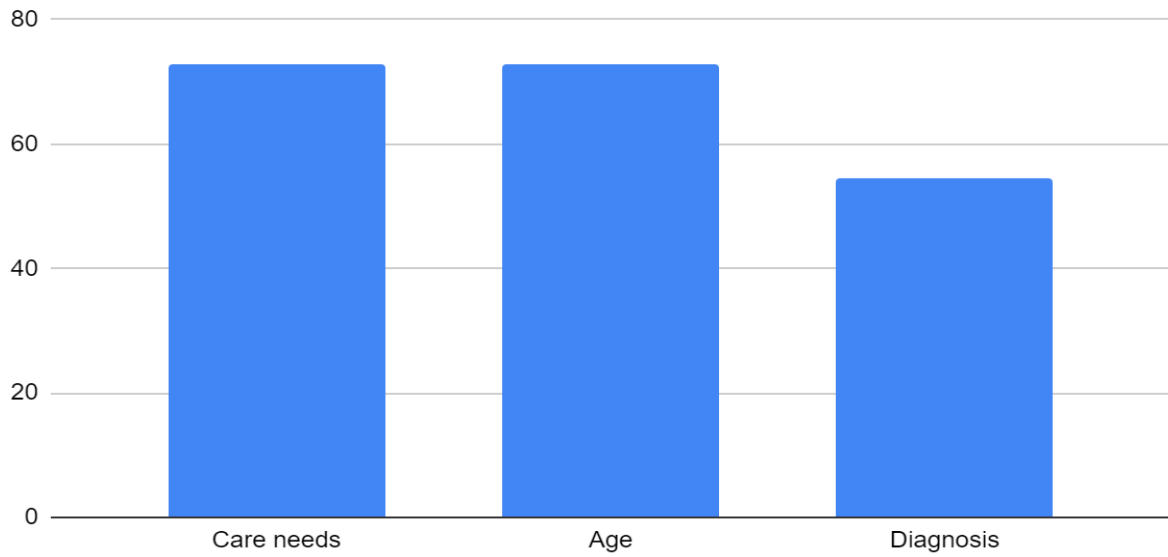
On average, when you received respite, how LONG does it last each time?



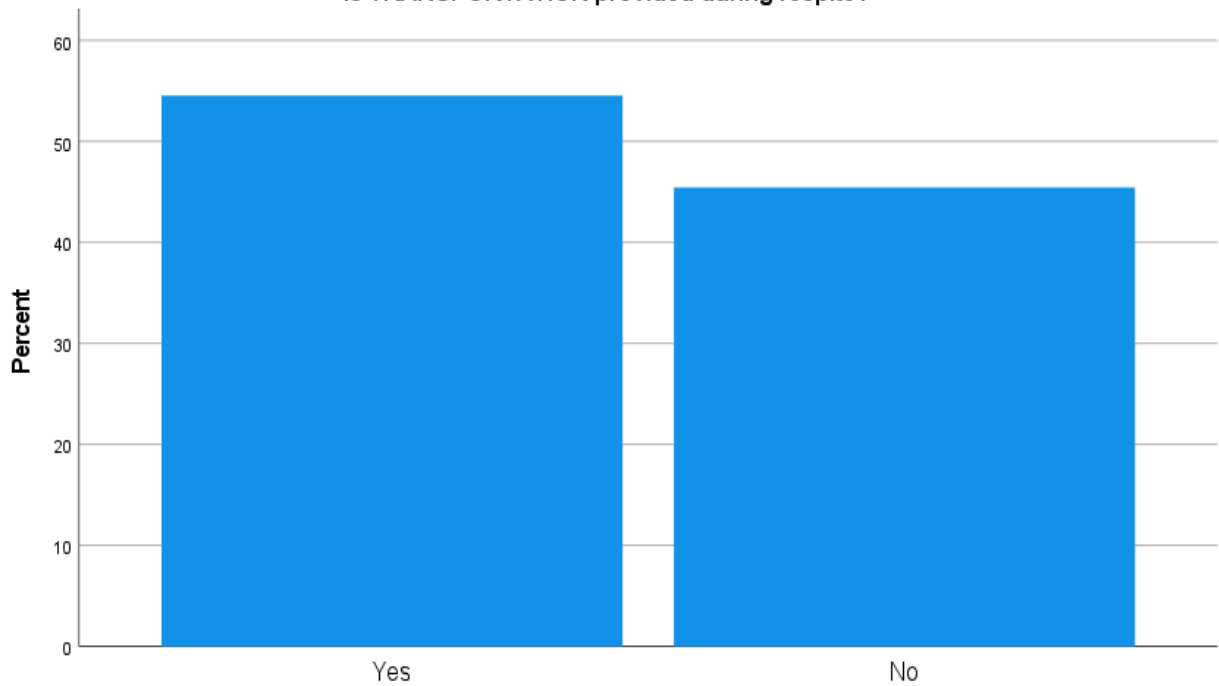
How did you LEARN about respite?



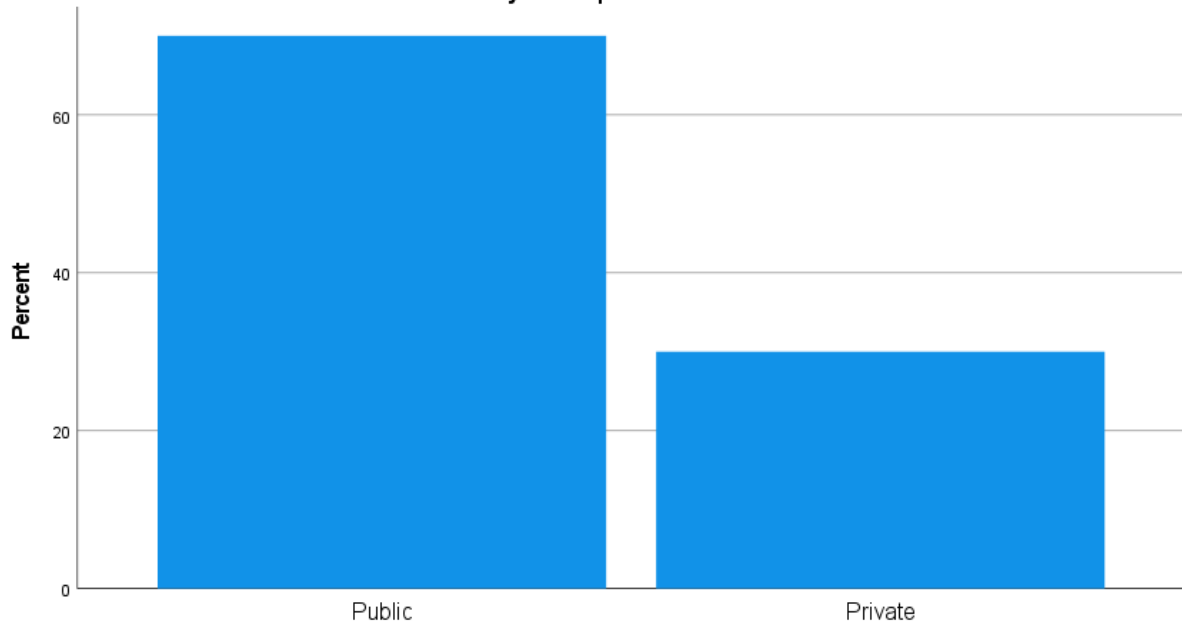
How were you determined to be ELIGIBLE to receive respite?
Select all that apply



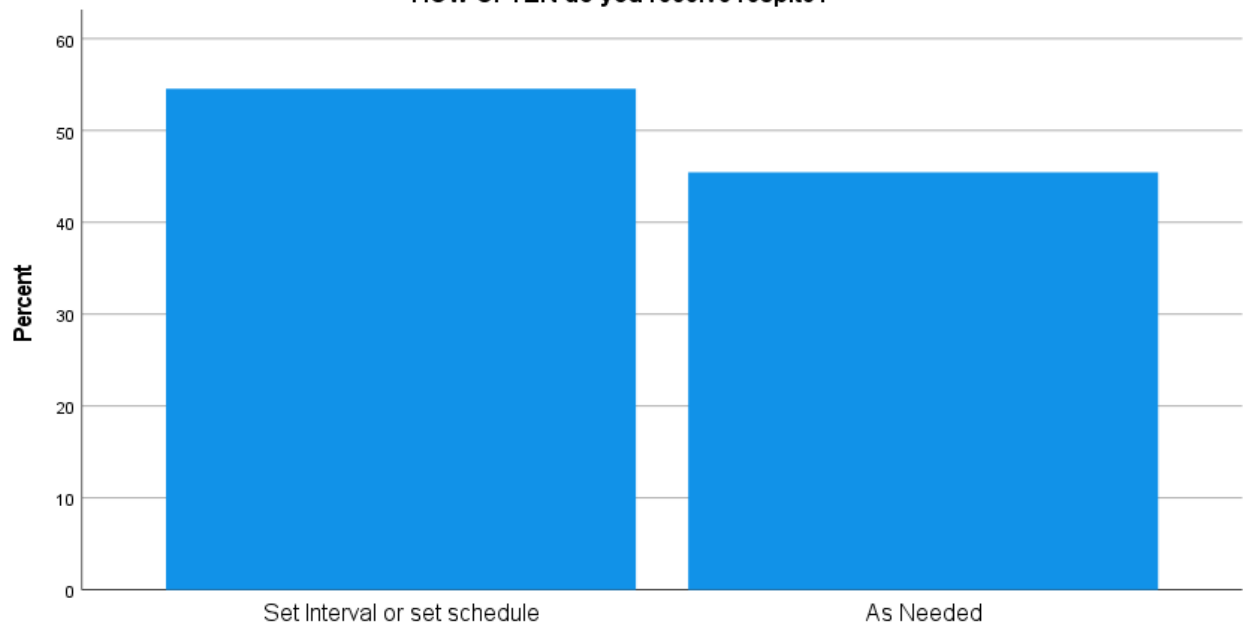
Is TRANSPORTATION provided during respite?



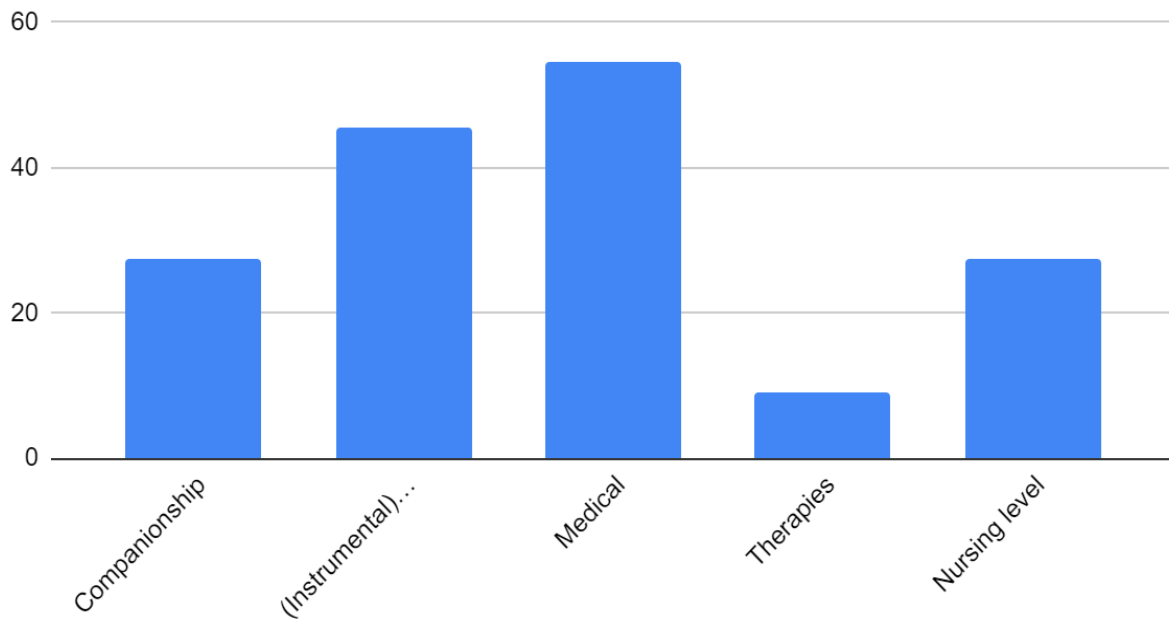
How is your respite FUNDED?



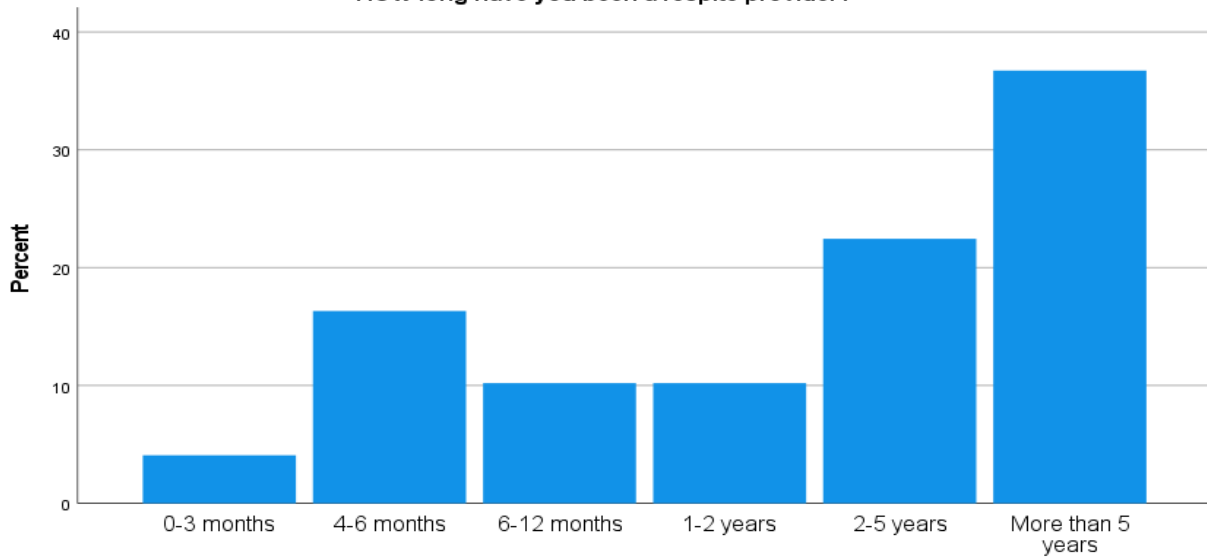
HOW OFTEN do you receive respite?



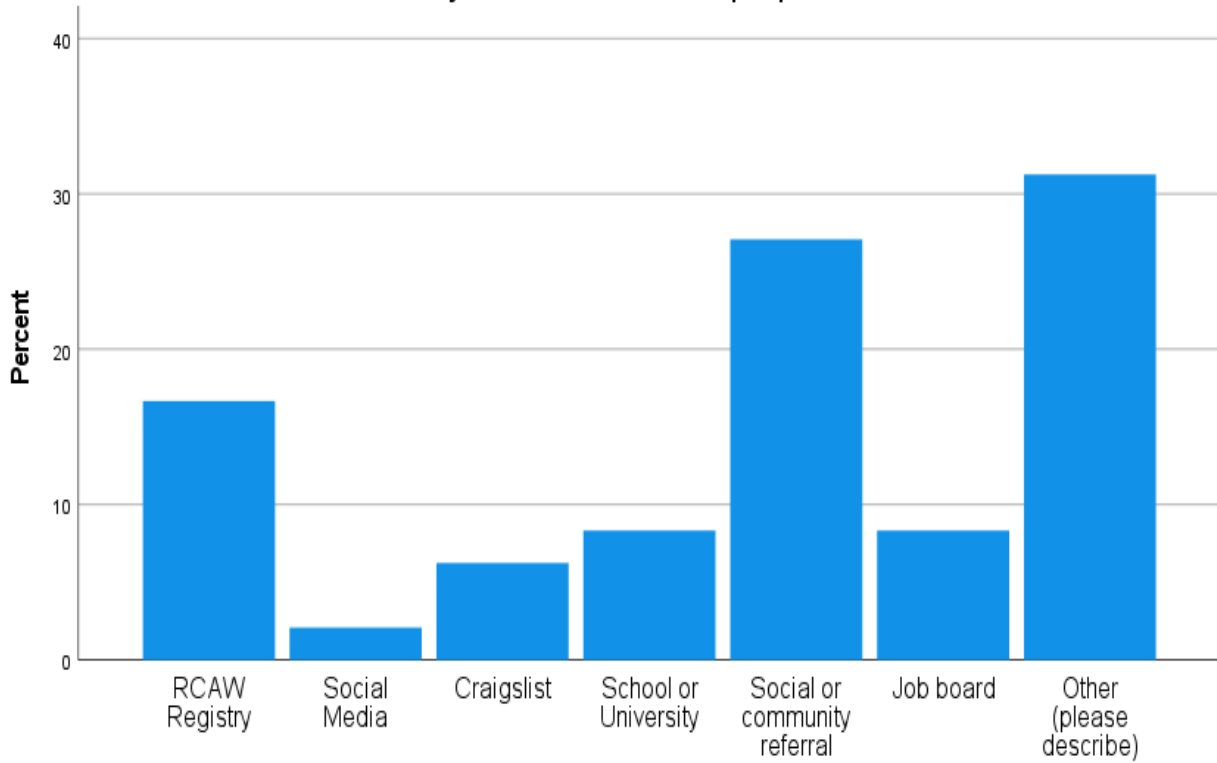
What type of CARES do you receive during respite? Select all that apply



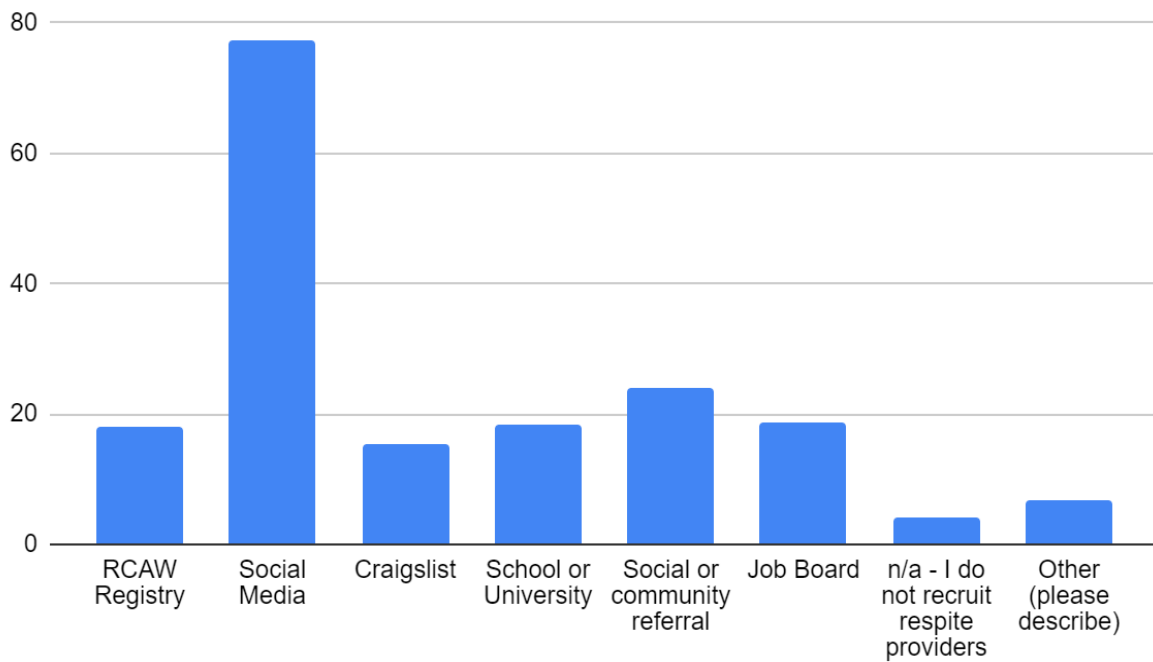
HOW long have you been a respite provider?



How were you RECRUITED as a respite provider?

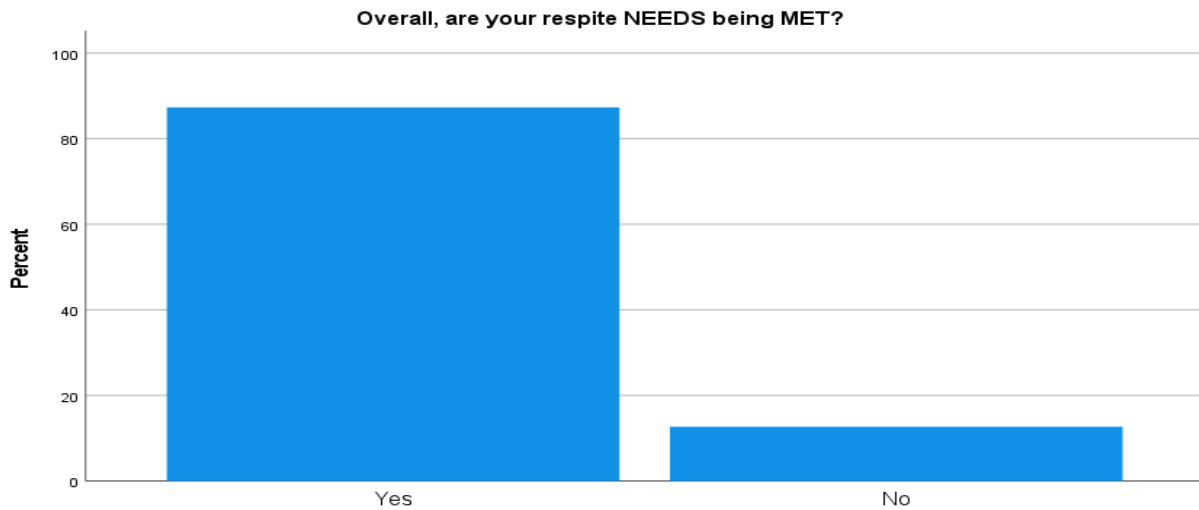


How do you RECRUIT respite providers? Select all that apply.

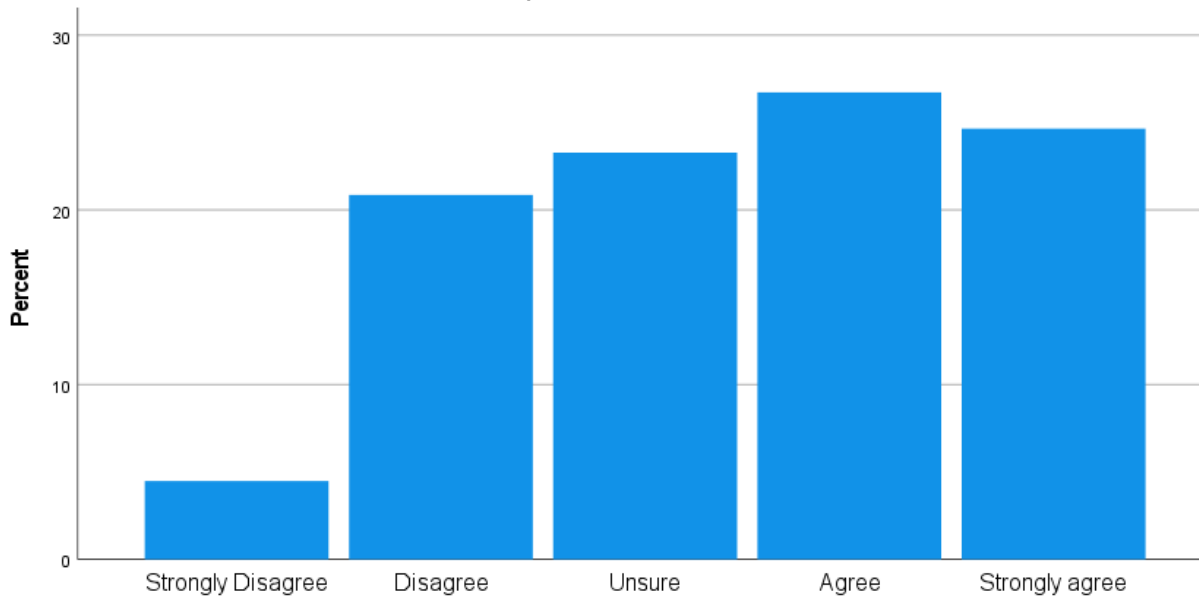


Quality of Respite Services

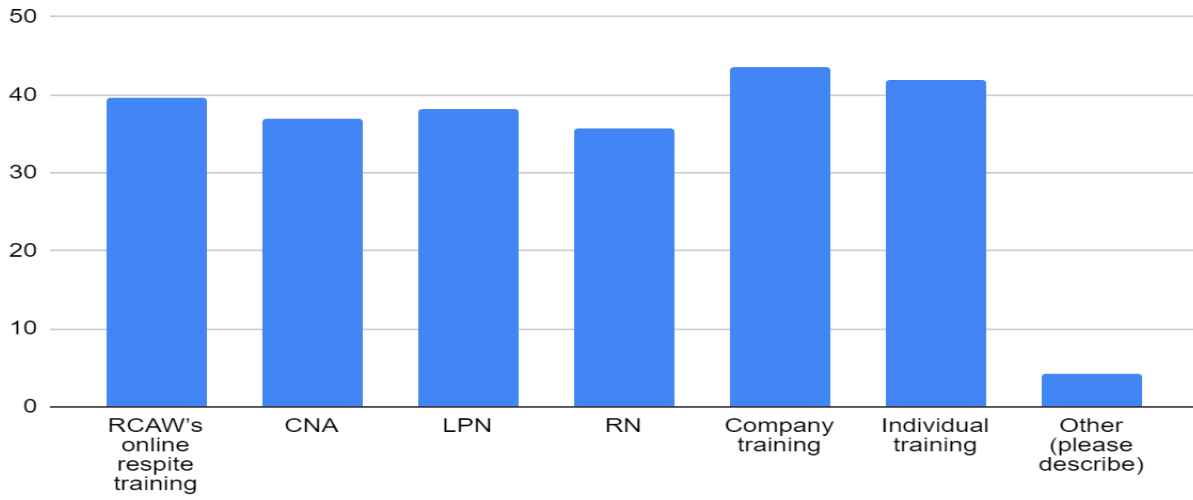
The following tables and figures show the results of questions related to the quality of respite services. While the majority of caregivers reported that their respite needs are being met, less than half reported that they are satisfied with respite care with less than half of caregivers agreeing that they receive the right amount and frequency of respite. Caregivers reported that their respite providers were trained in a variety of ways, while respite providers were primarily trained from the RCAW online training, and agencies reported their providers received company training.



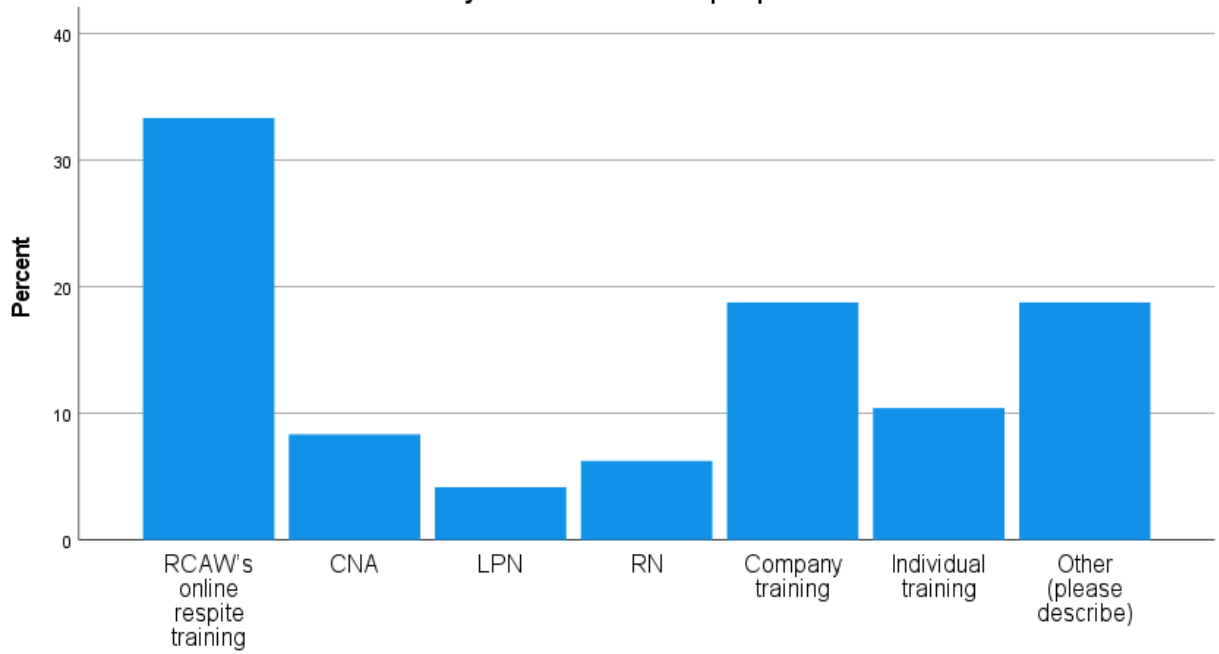
On a scale of 1-5, how much do you AGREE with the following questions? - Overall, I'm SATISFIED with the respite care I receive



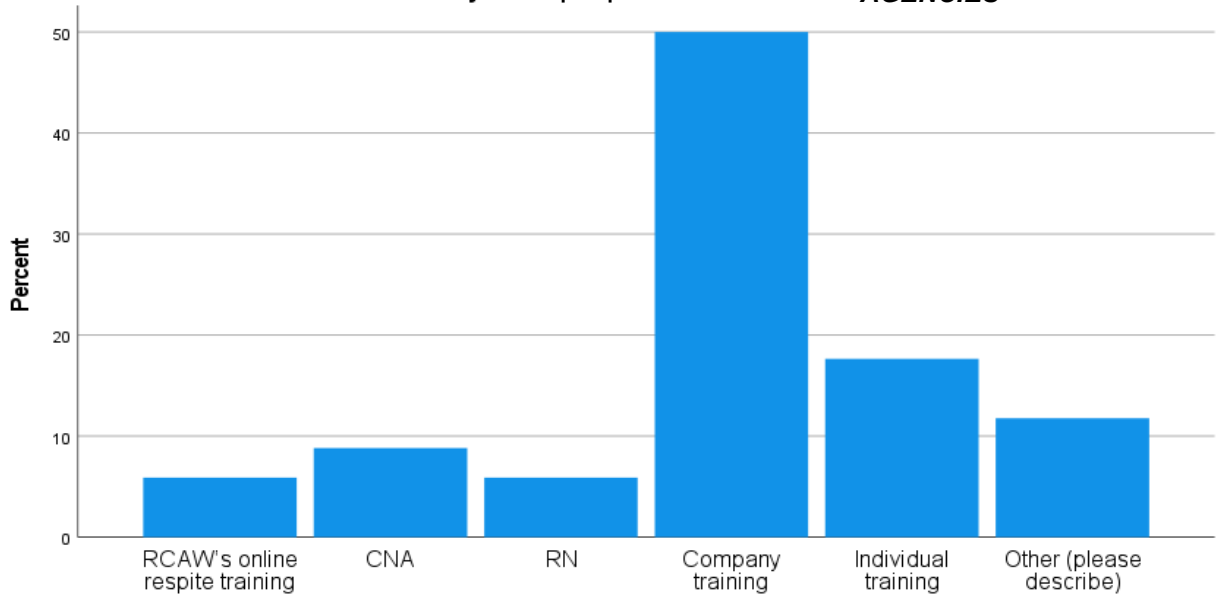
How are your respite providers TRAINED? : **CAREGIVERS**



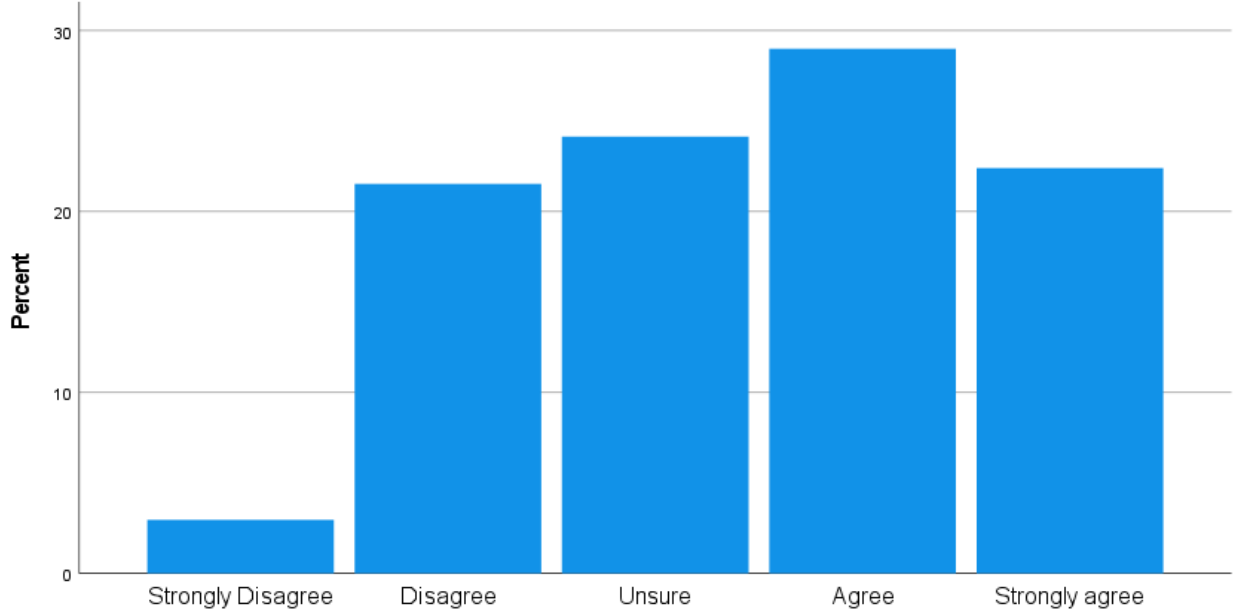
How were you TRAINED as a respite provider? **PROVIDERS**



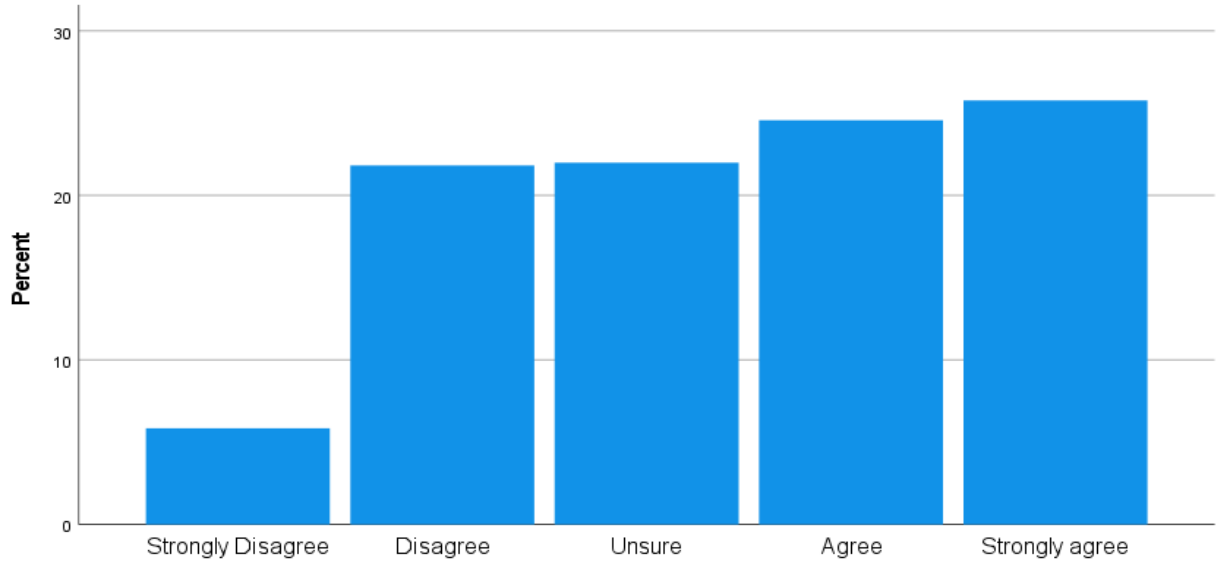
How are your respite providers TRAINED? **AGENCIES**



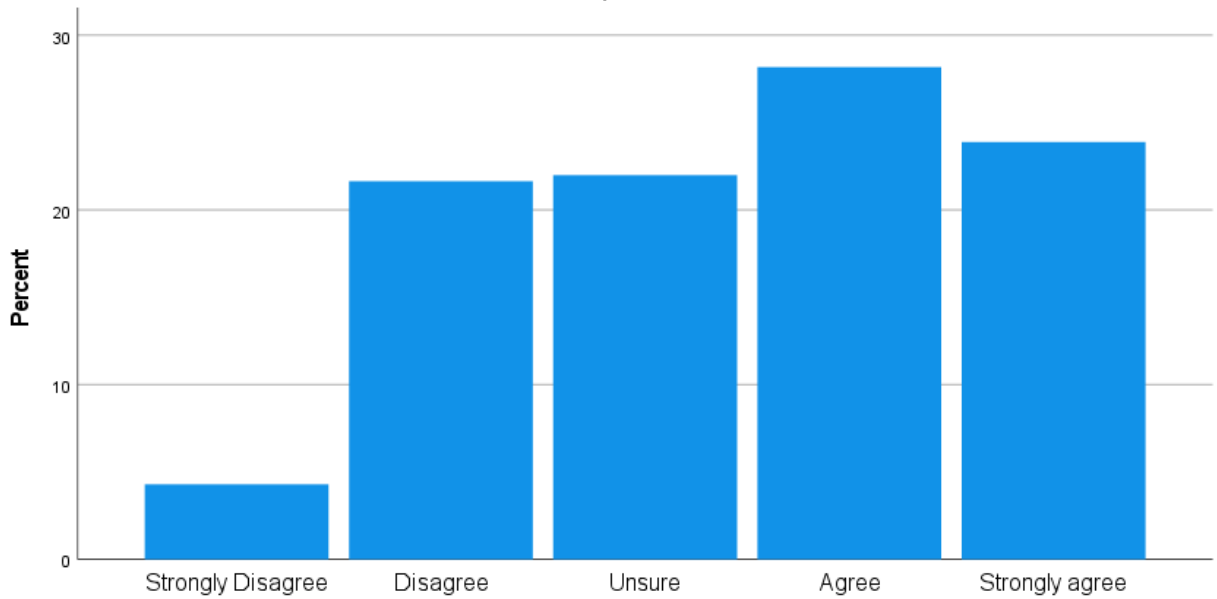
On a scale of 1-5, how much do you AGREE with the following questions? - I have the right PROVIDER



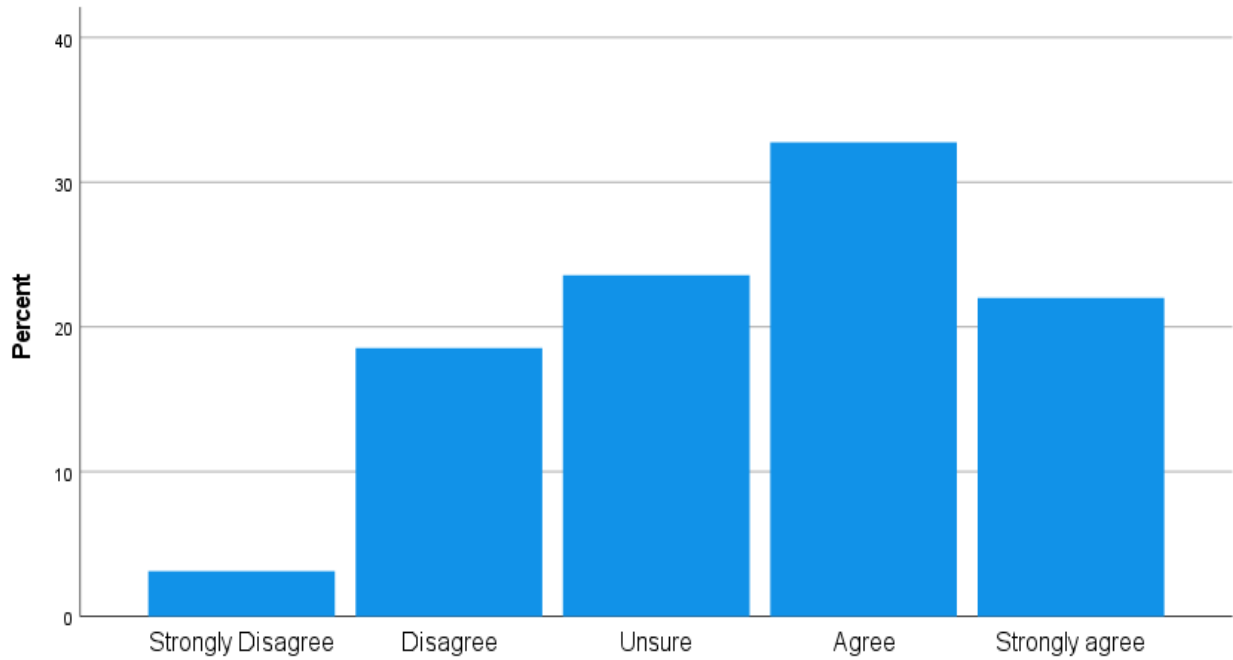
On a scale of 1-5, how much do you AGREE with the following questions? - I receive the right FREQUENCY of respite



On a scale of 1-5, how much do you AGREE with the following questions? - I receive the right DURATION of respite



On a scale of 1-5, how much do you AGREE with the following questions? - My respite is provided in the right LOCATION



On a scale of 1-5, how much do you AGREE with the following questions? - I receive the right TYPE of respite

