



Before the 2024 WI Respite Summit, staff disseminated a statewide survey asking participants what they would like to learn during the Summit. A common theme in the surveys was respite care in rural areas. To help attendees learn **what is currently being done** across the state and cultivate more ideas of **what we can do** in the future, RCAW staff helped a World Café gather information. Below is the information that was gathered.

1. Identify actions organizations are **currently doing** or **could be doing** to offer **access to transportation to and from respite activities**. Be specific.

Provoking thoughts to help kickstart conversation if needed:

- Are we offering any funding through counties to and from respite events?
- RCAW SRGP awareness

Currently Doing:

- SRGP, NFCSP, AFCSP
- NEMT (non-emergency medical transportation)
- Marshfield – public transportation within city limits
- Center of Independent Living – transport – contract out
- Barron - \$
- ADRC Transport
- Mileage reimbursement
- Smart bus
- EMS & EMTS
- Amish community drivers
- Sauk grocery delivery
- Church Groups

Could Be Doing:

- Volunteer respite drivers – with perk of ins. Offering/maintenance
- ADRC transportation
- Voucher systems for already established services
- Mileage coverage
- MTM -provides NEMT
- Tavern league – safe ride/sober ride
- Uber/Lyft/door dash in rural areas advocacy
- One number for transportation needs
- Food share ride planned app-based
- Public transportation

Goal: Increase Respite in rural areas of Wisconsin World Cafe

- Rideshare
- Community
- Nextdoor app
- Grocery delivery

2. Identify actions organizations are **currently doing** or **could be doing** to **increase awareness and access** to respite for family caregivers. Be specific.

Provoking thoughts to help kickstart conversation if needed.

- RCAW holds *Webinar Wednesdays* to increase respite awareness
- How are we disseminating collected information?
 - Social Media?
- How could we reach rural communities?

Currently Doing:

- Offices in rural towns or off-site
- Collaborating with others to learn and promote
- Physically go to people's homes (family and provider)
- Billboard
- Flyers

Could Be Doing:

- Off-site offices in rural areas
- Outreach employees
- Increase broadband and learning technology
- Advertise: meat raffles, farmers markets, food pantries, meal sites, bars, grocery stores, churches, gas stations, doctors, and caregiver coalitions
- Get it to chambers (incentivize program for people to help promote)
- Invite 211 to learn about respite
- Promote WIC
- Dedicates outreach to rural ADRCs
- Encourage ADRCs to host Lunch and Learn events – teach and educate to become a provider
- Rural college – high schools
- Continuous outreach staff for hospital staff re: ADRC
- Using social media
- Work of mouth – think about how to encourage word-of-mouth
- App
- Press event webinar and put info in newspapers
- Use news sources
- RCAW could use our BOD or ask organizations if they are attending conferences etc. to bring our materials
- Ask for specific people in each county – incentives

Goal: Increase Respite in rural areas of Wisconsin World Cafe

- Rural has free newspapers
3. Identify actions organizations are **currently doing** or **could be doing** to **increase the number of respite providers** in rural areas of Wisconsin. Be specific.

Provoking thoughts to help kickstart conversation if needed.

- Wisconsin Respite Care Registry offering continuing education
- How could we encourage providing respite as a profession?
- Are we missing any untapped pools of potential providers?

Currently Doing:

- Sauk County has the "Helping Hands at Home" program. ADRC runs background checks. They have 35 workers on their list who provide supplemental and direct respite services.
- Marshfield has "Tiny Tigers" program - 1/2 child and 1/2 adult day services. Local college students come in to assist with adult programming.
- Utilize NWCEP, ICAA, Western Dairyland, and Workforce resources for small business development.
- Other ADRCs put monthly ads in newspapers, presentations at local churches, free lunch/zooms, search Indeed, incentivize taking RCPT/CPR w/ \$ to look for respite providers.
- State provider management list

Could Be Doing

- Competitive pay (over \$15/hr) and better benefits
 - Transportation – a lot of providers live outside rural areas – volunteer drivers, car rental/gas cards (some ADRC counties help with this)
 - Thorough training
 - Set up booths at local fairs, colleges, libraries
 - Present to groups that may be interested in being a provider as a part-time job (because of lack of benefits and consistent pay)
 - Colleges and UW extensions in rural areas (particularly classes for therapies, nursing, social work, education), WREA/WEAC (retired teachers), paraprofessionals, retired health care workers, religious organizations, Tiny Tigers (educate about respite outside daycare), small businesses incubators
 - Partnerships with colleges for college credit to provide respite
 - Collaboration among agencies for flexible scheduling – some central coordination
 - Advocating for respite under Medicare/Medicaid
4. Identify actions that organizations are **currently doing** or **could be doing** to increase data to support the need for more resources in rural Wisconsin. Be specific.

Goal: Increase Respite in rural areas of Wisconsin World Cafe

Provoking thoughts to help kickstart conversation if needed. Actions like:

- What type of data might help increase resources for rural communities?
 - Number of primary caregivers in rural counties
- How might we collect data?
- Who would help in collecting data?

Currently Doing:

- Respite service (providers) collect data
- GWAAR Aging Plan – survey and focus groups used for goals of org.
- NFCSP to DHS (Sauk County does separate year and satisfaction surveys shared with county board)
- Family Voices do online zoom meetings – listening sessions – do in conjunction with events (free dinner)
- ADRCs are moving toward statewide foster care/kinship

Could Be Doing

- How many providers are in the county
- Clearing House to gather data
- Statewide registry of providers
- Data survey of providers w/ info ex.
- Incentives to provide data
- Neighborhood apps to collect data
- RCAW – do listening sessions for different groups (CG, providers, agencies, etc.)
- Definition of respite – to know who needs respite
- Mail short surveys w/self-addressed envelopes w/ dollar bills or raffle opportunity
- Providers list needed for people training from CLTS to adult
- Providers could provide data
- Homeschool – not aware of services